



Londonwide LMCs

The professional voice of London general practice

**Is your practice as productive as it could be? Business health check event, 24
September 2015 - book your place now**

Whatever lies in store for General Practice, running your practice as an effective and efficient business is becoming increasingly critical – for partners, staff and most importantly, for all patients. To do this you need to be able to identify what you can improve, where you can save time and resources to re-invest in patient care, what a good practice will look like and how to bring about the changes you need to get there.

Date:

Thursday 24 September 2015

Time:

9.00am – 4.30pm (registration from 9.00am – 9.30am)

Venue:

Londonwide LMCs, Entrance D, Tavistock House South, Tavistock Square, London WC1H 9LG

Cost:

£160 (inclusive of VAT) for attendees from Londonwide practices £175 (inclusive of VAT) for attendees from practices from other areas

This course is primarily for GPs and practice managers looking to implement business improvement across a defined business unit, a GP Practice or a group of practices. It draws briefly on the “Productive General Practice” material developed by the NHS Institute for Innovation and Improvement and we will provide signposts to further engagement with specialist suppliers of that programme for those interested. The main focus is on practical, generic business improvement methods.

Reserve your place online now or fill out the booking form.

The booking form is on the third page of the PDF.

Aims

Understanding Models

What is the productive practice model, and where do I find further information

The fundamentals of business improvement – alignment, measurement, demand and flow

Improvement Tools and Techniques

Understanding and aligning with core purpose

Your customers – the patients – what do they need and want

The component parts of our business

Identifying value add and non-value add activities

Simplifying systems and process around the customer flow

Implementing change

Managing different types of people in change scenarios

Creating momentum and building a change team

Setting and communicating vision and direction

Engaging and maintaining commitment

Duration

Full day.

Format

Interactive.

Presenters

Croft Coaching and Development

What to bring with you

Bring with you a clear understanding of your current business challenges and as much clarity as you have available about where your practice needs to go moving forwards.

Places limited so please book online now, or fill out the booking form!

The booking form is on the third page.