



Londonwide LMCs

The professional voice of London general practice

Patient Online – prepare now for next year’s contractual deadline

As you know, promoting the use of online appointment booking and online repeat prescription ordering are contractual requirements for Patient Online. These are routinely offered to patients in London.

From 1 April 2016 practices are expected to fulfil the current contractual requirement to provide online access to GP records for those patients who request it. Online access will be extended from the current access to repeat prescriptions, allergies and adverse reactions to access to all coded data within a patient’s record. The inclusion of free text is not a contractual requirement but may be useful in certain circumstances (explaining test results out of range for example).

EMIS and TPP’s latest releases now provide the functionality to support the contractual requirements. It is expected that INPS and Microtest releases will be available in time to allow practices to meet these obligations. Practices will not be expected to fulfil this contractual requirement if they do not have access to computer systems and software which would enable them to offer the online services.

A statement from the Patient on Line team confirms:

“GPSoc has assured the Detailed Coded Record elements from the Framework Requirements in EMIS Release 5.5 to 5.8 (available now) and TPP Release MR 116 (planned release to be available from 9 Dec 2015) for clinical safety, information governance and functionality. These elements have been confirmed by NHS England to meet the GMS contractual requirements for 2015/16.

HSCIC and NHS England are continuing to work with INPS and Microtest to secure timely delivery of system functionality for access to detailed coded records.”

You will need time and help to understand the practicalities and the implications of this. Currently NHS England’s (NHSE) Patient Online programme is providing support to practices to understand and deliver these commitments. Support for London is provided by Implementation Lead, Richard Ince, and Digital Clinical Champion, east London GP, Dr Phil Koczan.

It is a good idea to contact your system provider now to find out more information on how to deliver online access to patient records in a safe and consistent way.

NHS England are currently hosting additional webinar sessions to provide advice on how you can benefit from providing online services to patients. The webinars are interactive and provide an opportunity to ask questions, learn from other practices and find out how to access support locally. Visit the NHS England website for further information.

There is also a contractual requirement for practices to issue a statement of intent in relation to these new services. This should be done as soon as possible.

If you have any queries, or would like to discuss Patient Online in more detail, please contact Richard Ince at richard.ince@nhs.net.

Further information is also available by clicking on the following links:

[RCGP Guidance](#)

[NHS England](#)

[Current contract guidance](#)

[Frequently Asked Questions](#)