



# Londonwide LMCs

The professional voice of London general practice

## Patient engagement work

Effective patient engagement can deliver benefits for both practices and patients in a number of ways. That is why Londonwide LMCs is increasing our work in this area. Improved outcomes of strengthened patient dialogue include:

Practices are better placed to meet patient needs and in a good position to work together to make best use of the practices resources.

An engaged patient population can help give voice to practice views on local issues and add weight to broader campaigns, such as GP State of Emergency.

Some overlap with our work to support practices in maintaining contractual compliance; patient engagement and data on patient satisfaction are increasingly being written into the GP contract. eg the requirements to have an active patient group and to record Friends and Family Test data.

Part-time Project Manager - Patient Engagement job vacancy

We are currently looking to recruit a part-time Project Manager for a year to lead on this key strategic piece of work, full details of which can be seen [here](#): job listing.