



**Londonwide LMCs**  
The professional voice of London general practice

## **May 2016 Newsletter now available**

News and views from the professional voice of general practice in London

LMC Annual Conference 2016

Dr Michelle Drage provides her perspective on last week's national LMC Conference and details of the Londonwide LMCs contribution to it.

Patient engagement

Effective patient engagement delivers benefits for both practices and patients. That is why Londonwide LMCs is increasing our work in this area and recruiting a patient engagement project manager.

## Capita Primary Care Support Services

GPs nationally are reporting problems with the new Primary Care Support Services, which were recently outsourced to Capita. In particular the new record transfer system has received strong criticism.

## London Sustainability and Transformation Plans

Sustainability and Transformation Plans will affect GPs and the wider health service across London. We've summarised what we know so far for the five London 'footprints'.

Londonwide LMCs conference success

Our annual conference was held on 20 April. Hundreds of GPs and practice staff attended and the event created a lot of debate about workforce and other important issues.

## Speakers' Corner

International Nurses Day was on the 12th of this month. Dr Crystal Oldman, CEO of The Queen's Nursing Institute takes a look at the workforce challenge facing general practice nursing in London.

## SNAP POLL

Are you considering standing for election to your LMC?

Yes

No

Unsure - more information

## Guidance Updates

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Sessional GP newsletter

&bull;  
LAS Newsletter

&bull;  
TB Control Board Video

&bull;  
BMA GPC Newsletter

&bull;  
Cameron Fund Newsletter

&bull;  
Service Charge Recovery

&bull;  
GP Surgery Business Rates

&bull;  
Patient Online News

&bull;  
Issue with QRISK2 Calculator in SystemOne

Londonwide Diary

June

9

College of Medicine - Food the Forgotten Medicine

30

LEAD event - Travel Health Update for practice nurses

July

6

LEAD event - Professional and Practice Issues for HCAs and AP

7

LEAD event - Adult Safeguarding for GPs and practice nurses

31

Accessible Information Standards Deadline

Also this month...

## 2016/17 contract changes

This year's contract changes include a one percent uplift in the global sum, amendments to some immunisation programmes and an end to the Dementia Direct Enhanced Service (DES). The Avoiding Unplanned Admissions DES remains in place and there is a new requirement for practices to monitor registered patients' access to routine appointments during evenings and weekends.

## Stand up for general practice in London

If you are a GP who would like to stand up for general practice in the Capital, please consider standing for election onto your local LMC. It's never been as important to make your voice heard and stand up for general practice in London. Nominations must be received by 17:00 on Friday 3 June 2016.

## Outstanding Apprentice of the Year

Stran-Jay Schloss, an apprentice working for Londonwide LMCs, has been voted Outstanding Apprentice of the Year by her peers on the apprenticeship programme. Stran-Jay has written about what winning the award means to her.

## Health Service Journal Awards

The HSJ Awards represent an opportunity for practice teams and individuals to be recognised for the outstanding work they do. Categories include Compassionate Patient Care, Workforce and Clinical Leader of the Year. The deadline for award submissions is Friday, 3 June.

## Media Round-up

The day after our Annual Conference NHS England launched the General Practice Forward View. Londonwide LMCs responded to the report launch on the day by issuing a joint statement in partnership with GP Survival and Resilient GP . Dr Elliott Singer, Medical Director for North Central North East London, appeared on the BBC Six O'Clock news to talk about the pressures experienced by general practice in the Capital. Full details of the extensive coverage of our Annual Conference can be seen in [here](#).

Got a story? Email us at [comms@lmc.org.uk](mailto:comms@lmc.org.uk). Deadline for next month's submissions is 15 June.  
Have you downloaded your emergency resources from our GP State of Emergency website?

[www.lmc.org.uk](http://www.lmc.org.uk)