



Londonwide LMCs

The professional voice of London general practice

Primary Care Support England services relocation

Primary Care Support England (PCSE) is changing some of the services it provides.

London PCSE offices (Stephenson House and Kirk House)

The following services ceased being delivered by PCSE's Stephenson House and Kirk House offices on 21 June:

Performer list application management

GP payments and pensions

Ophthalmic payments

Pharmacy payments

Pharmacy market entry

Screening administration support

Registrations

Subject access requests

Former service users of these offices should now contact PCSE at the following address:

Generic email: enquiries@nhs.net

Screening email: screening-leeds@nhs.net

Phone: 0333 014 2884

Web: england.nhs.uk

Post: Primary Care Support England, PO Box 350, Darlington, DL1 9QN

Surbiton PCSE office

The Surbiton office, which serves south London (and Surrey), is due for closure at the end of July 2016, and a further similar briefing will be provided around this time.

Additional changes to medical records movement and supplies management

In March 2016, PCSE introduced changes to how medical records are moved for all practices in England. Regular updates on the roll-out of this new service are posted on the PCSE website.

At the same time, PCSE launched a new online portal for ordering supplies. If any practice needs support with registering or accessing the portal, they should email PCSE.enquiries@nhs.net and put 'Portal registration support needed' in the subject line.