



Londonwide LMCs

The professional voice of London general practice

Are you a digital healthcare provider? Have you registered?

The use of technology to deliver regulated activities remotely is increasing significantly with the intention of improving people's access to healthcare advice, diagnosis and treatment.

Practices need to be aware that if they are delivering regulated activities remotely, they need to update their statement of purpose to state that they are a digital healthcare provider.

The activities covered include, but are not limited to:

Treatment of disease, disorder or injury

Transport services

Triage

Medical advice provided remotely

Diagnosis and screening

GP consultation over the internet

Providers prescribing medication in response to online forms

Providers must ensure that they satisfy the Care Quality Commission (CQC) requirements, that the care and treatment to be provided will meet the requirements of the Health and Social Care Act 2008 and its associated regulations.

The CQC may inspect practices registered as a digital health care provider, using a similar framework to their original visits with added prompts to their key line of enquiry (KLOEs).

The CQC have provide more information on this page:

Clarification of regulatory methodology : PMS digital health providers

Or can be contacted directly on 03000 616161.