



# Londonwide LMCs

The professional voice of London general practice

## LEAD events round-up July 2017

July was a busy month for the LEAD Programme. We hosted four events reaching out to different target audiences in General Practice.

An Essential Survival Kit for new GPs was attended by 58 trainee and newly qualified doctors. The feedback suggested that this is a much-needed forum and the information given was valuable. Delegates shared their highlights from the day;

- All really good, please do it again, useful for post VTS GPs to update knowledge
- Excellent tips on regulation/complaints management
- Good location, good lunch, good speakers
- Great financial advice and educational
- Loved the enthusiasm of all the speakers, really informal and friendly
- Overall content was very useful and interesting
- Appraisal talk very useful as we do not get taught this
- How to negotiate your contract/job plan
- Info about contracts, couldn't have got this info elsewhere
- Starting out as a locum, make salaried a success, and portfolio opportunities
- Salaried GP lecture, very relevant to me
- Finding out role of LMC
- Specific advice, financial and contractual
- Meeting other like-minded doctors coming to an end of their GP training

Safeguarding Children Level 3 training was attended by 25 delegates, comprising GPs and senior members of practice staff who are the designated safeguarding lead for their practice. Delegates received information via various multimedia channels, including YouTube videos and links to statutory guidance. Delegates found the day full of useful information and went away with a better understanding of how to address safeguarding issues. Some highlights from the day included;

- Presenter was excellent
- Interesting and relevant case studies
- Hearing colleagues' case-based experiences
- Case-based discussion
- Clear precise information of relevance to everyday work in general practice
- Great audience participation
- The references and links to useful sites for further info
- Very good section on exploitation

'Getting the best out of your life and career' was a new workshop that the LEAD programme introduced where GPs who are thinking of retiring from general practice could explore their options in a safe environment. The facilitators encouraged participants to consider how they could use their skills to lead a more fulfilling life when transitioning from general practice to retirement or another career. It was a day of reflection and introspection. GPs are not normally accustomed to thinking about themselves and the workshop provided an opportunity to contemplate what the future may hold. The delegates particularly found it helpful to think about practice techniques to improve wellbeing and to meet with like-minded colleagues.

HR in General Practice: Recruitment & Selection was attended by 25 delegates. This training is intended for GPs and practice management colleagues who are responsible for HR management. The day was packed full of useful information and prompted delegates to examine their own processes.

Delegate feedback reflected their appreciation for the depth and breadth of the information provided and the opportunity to ask questions about

specific issues affecting their practice. Some of the highlights of the session included;

Differentiation between conduct and capability processes

The facilitator was able to answer a lot of questions

Learnt additional things about salaried and locum doctors that wasn't expecting

Step by step procedures

Useful info on importance of having practice policies, how to follow disciplinary procedure

Ideas for writing contracts/policies

The case studies

Quite eye opening some of the information given

Confirmation on the whole we have the right policies and procedures in place

Hold the date: our annual Practice Manager Conference will take place on Wednesday 22 November 2017.

Please visit our events page for more information and to book a place on any of the above training events.