



**Londonwide LMCs**  
The professional voice of London general practice

## Tips of the Month March 2018

We provide weekly tips based on common queries which come through to us from London GPs and practice teams. These are shared via social media and collated for this newsletter.

Your appraisal documentation will be scrutinised if you are investigated by NHSE following a complaint or if there are performance concerns.

— Londonwide LMCs (@LondonwideLMCs) March 16, 2018

#TipoftheWeek You must participate in GP appraisal. (GMS Contract Clause 15.8.1, PMS Contract Clause 20.18)

— Londonwide LMCs (@LondonwideLMCs) March 10, 2018

#TipoftheWeek You must allow your staff reasonable time off for training.

— Londonwide LMCs (@LondonwideLMCs) March 3, 2018

#TipoftheWeek If you're a doctor and NHSE receive a complaint they may consider whether there is a performance concern & send information to the NHSE Medical Directorate. You may not be informed about this until after the concern has been passed on to the Medical Directorate.

— Londonwide LMCs (@LondonwideLMCs) February 23, 2018