



# Londonwide LMCs

The professional voice of London general practice

## Free practice manager conference - Thursday 22 November 2018

Our next free to attend practice manager's conference will take place on Thursday 22 November 2018 at Woburn House, 20 Tavistock Square, London WC1H 9HQ.

The packed programme so far includes topics such as working at scale, digital health, patient engagement, data protection, building your team and a CQC update.

This is going to be a very popular event so if you would like to express an interest in reserving a free space please email [karen.cooper@lmc.org.uk](mailto:karen.cooper@lmc.org.uk).

The current running order for the day is as follows. The workshop titles may change slightly, but the content is confirmed. Speakers will be added to the vacant slots as we confirm them.

DRAFT PROGRAMME

Time

Subject

Presenter

09:30

Registration and refreshments

10:00

Welcome and Introductions

Chair, Kathryn Yates, Director of General Practice Nursing, Londonwide LMCs

10:10

Setting the scene

Dr Michelle Drage, Chief Executive, Londonwide LMCs

10:30

Working at Scale

Dr Jay Verma

11:00

Digital Health & Online Services in Primary Care

Jennie Smith & Jana Dale, Primary Care Digital Transformation, NHS England

11:30

Tea/coffee break & visit sponsors

11:45

Patient Engagement

Minal Amin, NHS England

12:15

Data Protection Update

Nic Kirwan-Williams, Head of Business Resources, Londonwide LMCs

12:45

Lunch break & visit sponsors

13:30

Panel Q & A

Building your team: all you wanted to know about employing/working with Allied Health Professionals

HCA

GPN

Steve Cowland (Paramedic)

Dr Graham Stretch FRPharmS, Pharmacist

Ravi Sharma, National Clinical Lead (Clinical Pharmacy & Genomics), NHS England

14:15

Tea/coffee break & visit sponsors

14:30

CQC

Vicky Ferlia, Director GP Support, Londonwide LMCs

15:00

Indemnity

Tbc

15:15

Closing remarks and evaluation

15:30

End