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Comment on Secretary of State's speech to the NHS Expo

We approached GPonline with a comment on Matt Hancock's speech to the NHS Expo. Dr Michelle Drage said: "GPs have always been at the forefront of bringing new technology into the NHS. But experience shows there is a need to test and prove the concept and reliability of emergent technology, including AI, before scaling-up any offer.

"Many GP practices are working with slow internet connections, saddled with NHS software which only runs on out-dated operating systems and trying to get to grips with new data protection responsibilities. These less glamorous problems need fixing in order to lay the groundwork for greater technological advances."

[Link to publication](#) – NHS app to allow online booking in five pilot areas from October