



**Londonwide LMCs**  
The professional voice of London general practice

## Press release - Beam to LMC app launched

Date: 2 May 2018

Our Beam to LMC app was launched at our annual conference on 2 May 2018.

Dr Michelle Drage, Chief Executive of Londonwide LMCs said:

'To do our job of representing GPs and practices we need to know where the pressure on them is coming from and they need to be able to tell us in a quick and easy way.

'With Beam to LMC it takes just three clicks for a clinician or practice manager to send us in-the-moment snapshots of information related to bureaucratic hassle or workload dumping. This feeds into our understanding of what is being asked of practices by commissioners, hospitals and others.'

Background for reporters:

Beam to LMC was officially launched at our annual conference, 'London's Calling', at the Kia Oval on Wednesday 2 May 2018.

It provides a platform to tell us the problems those working in London practices face in their day-to-day work, in a quick and easy way. Anyone can forward an email, snap a picture of a document or just write us a quick message from within the app. Note: the app explicitly asks for any patient identifiable information to be anonymised / removed before being submitted.

The purpose of the app is to simplify the process by which people provide us with intelligence on the challenges they face. We know there are substantial pressures on the time of GPs, practice nurses and managers, and want to make sure that feeding back to their LMC doesn't take any longer than is necessary.

We are looking to build up a picture of the types of demands being placed on practices and the volume received in different areas, so we can work in a more targeted way. Londonwide LMCs and local LMCs routinely raise issues such as requests for un-resourced work, inappropriate transfers of care and unreasonable demands from commissioners, the better informed we are the more we are able to push to resolve these problems.

Link to publication - GPs asked to report workload issues directly to LMC via new app.