



Londonwide LMCs

The professional voice of London general practice

Buying Group Newsletter - June 2019

Use advanced telephony to reduce your practice's admin

By helping GPs and practice teams to send bulk and personalised automated messages via SMS and phone, Surgery Connect cuts the admin needed to remind patients about repeat prescriptions, appointment information and flu jabs. Hundreds of practices are using Surgery Connect to help cut DNAs, reduce the time spent repeating information, and work with patients to ease some of the demands facing general practice.

READ MORE [↗](#)

Any questions, contact buyinggroup@lmc.org.uk.

Essential eLearning for the team with Practice Index

There is no list of mandatory training for members of the GP practice team. However, practices are ultimately responsible for determining what mandatory, and additional training staff is needed. Identifying what the CQC expects to happen, what training is needed for staff, and identifying benchmarks for practice managers to work towards is all becoming very tricky! Practice Index has developed over 45 ESSENTIAL eLearning courses to fulfil your practice's statutory and mandatory requirements. Take advantage of the June special offer for Londonwide LMC members giving unlimited staff unlimited use for just £249 +VAT!

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Buying Group Partners

Midmeds

Midmeds supply practice consumables.

MIAB Insurance

MIAB (Medical Insurance Advisory Bureau) provide practice and personal insurance.

Practice Index

Practice Index provides e-learning covering around 50 subjects.

Surgery Connect

Surgery Connect provides GP telephony.

Delivered by

