



Londonwide LMCs

The professional voice of London general practice

Hospitals discharging patients after missed appointments

Recent media reports have revealed large numbers of patients being discharged from hospital after a missed appointment, contrary to the NHS Standard Contract.

We all know that general practice is under unprecedented workload pressures and it is not appropriate for practices to incur the additional bureaucracy and workload to re-refer patients after a single missed appointment.

Please use our GP State of Emergency (GPSOE) template letter to push back on this unnecessary work and make sure you send a copy to your CCG.

Remember that you can also use our mobile app Beam to LMC to highlight the pressure you are under.