



**Londonwide LMCs**

The professional voice of London general practice

## Cluster contact details

North East London

Borough/CGG

Head of Practitioner Performance & Revalidation Medical Directorate

Named contacts

Key Responsibilities

Responsible Officer Dr Henrietta Hughes

Barking & Dagenham

Trish Galloway

Anna Owen (case manager)

Accountable Responsible Officer role for inclusion on Medical, Dental & Optometrist Performers list

Accountable Responsible Officer role for the management of the Appraisal of Medical Practitioners

Accountable Responsible Officer role for the management of the Revalidation of Medical Practitioners

To provide the lead for investigation into Performer Investigations covering all Healthcare Professionals

To provide where required clinical advise in response to Patient complaints

To maintain effective and efficient responses to GMC, GDC, GOC & GPC enquiries

To lead the Decision Making Groups for the Area team ensuring robust governance arrangements, any decisions made are fair, evidence based and proportionate

To act as main contact point for Primary Care related enquiries from NCAS, CQC, NHS Litigation Authority, Business Services Authorities, FHSA (within the London Region) NHS CB head office

Havering

Redbridge

Jacky Smith  
Sue Thomas

Waltham Forest

Tower Hamlets

Sally Driscoll  
Sylvia Kramer

Newham

City & Hackney

Camden

Islington

Barnet

Haringey

Enfield

How to contact the team:

The best method of communication is via email and there are three generic email addresses (these will replace existing generic email addresses but emails already sent will be forwarded to these boxes automatically.) You should always include your practice identification code and the CCG you are attached to in the subject title of any emails so that new members of the team can identify the source of the email.

1. For Appraisals

[appraisals.north-east@nhs.net](mailto:appraisals.north-east@nhs.net)

2. For Complaints/incidents/Concerns

[complaints-incidents.north-east@nhs.net](mailto:complaints-incidents.north-east@nhs.net)

3. For Performers Lists

[performers-list-applications.north-east@nhs.net](mailto:performers-list-applications.north-east@nhs.net)

Telephone number that you should call if your query cannot be dealt with by email is 020 7932 3100

North West London

Borough/CGG

Head of Practitioner Performance & Revalidation Medical Directorate

Named Contacts

## Key Responsibilities

Responsible officer Dr David Finch

Hillingdon

Edward Ward

Mushtaq Jarral (case manager)

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Harrow

Ealing

Rita Altana

Brent

Westminster

Helen Nicolson  
Janet Fitton

Hammersmith & Fulham

West London Commissioning

Great West Commissioning Consortium

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1. For Appraisals

[appraisals.west@nhs.net](mailto:appraisals.west@nhs.net)

2. For Complaints/incidents/Concerns

[complaints-incidents.west@nhs.net](mailto:complaints-incidents.west@nhs.net)

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[performers-list-applications.west@nhs.net](mailto:performers-list-applications.west@nhs.net)

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South London

Borough/CGG

Head of Practitioner Performance & Revalidation Medical Directorate

Named Contacts

Key Responsibilities

Responsible Officer Dr Jane Fryer

Lambeth

Graham Boullier

Tony Joyce (case manager)

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Southwark

Lewisham

Cherilyn Yeates  
Maxine Hastings

Greenwich

Bexley

Rose Achieng  
Nina Nelson

Bromley

Richmond

Kingston

Wandsworth

Merton

Sutton

Croydon

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1. For Appraisals

appraisals.south@nhs.net

2. For Complaints/incidents/Concerns

complaints-incidents.south@nhs.net

3. For Performers Lists

performers-list-applications.south@nhs.net

Telephone number that you should call if your query cannot be dealt with by email is 020 7932 3100

Area Team Medical Director Contact Details

Medical Director

Area Team Lead

Contact Email

Direct Telephone Line

Key Responsibilities

Dr Henrietta Hughes  
(North East)

Dr David Finch  
(North West)

Dr Jane Fryer (South)

Henrietta.hughes@nhs.net

dfinch@nhs.net

Jane.fryer@nhs.net

0207 932 9066

0207 932 3138

0207 932 3862

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