



Londonwide LMCs

The professional voice of London general practice

Care Quality Commission (CQC) guidance

This section will be updated on a regular basis when new guidance and other resources become available.

You will find a wealth of information and links to further resources in these documents - we hope you find them useful.

Who is the CQC?

The Clinical Quality Commission (CQC) is an independent body that regulates health and social care. We should have all had some dealings with them at some point as all providers, GMS, PMS and APMS contract holders should now all be registered with the CQC.

[Please click here for further information.](#)

What do they do?

They monitor, inspect, and regulate service to ensure they meet fundamental standards of quality and safety.

[Please click here for further information.](#)

Registration

Service providers, providing any regulated activity must register with the CQC. This can be an individual, a partnership or an organisation.

[Please click here for further information.](#)

Regulated Activities

The list of regulated activities regulated by the CQC are listed in Schedule 1 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

[Please click here for further information.](#)

Inspections

The CQC will inspect service providers to see if they are operating safe, effective, caring, responsive, and they are well led among six populations groups. These groups are; older people, people with long term conditions, families, children and young people, vulnerable people and people experiencing mental health issues.

[Please click here for further information.](#)

Using this section

[Please click on the buttons below to be taken to a dedicated guidance section on the CQC related topic.](#)

Please let us know what you think of this page. Is there anything you would find useful that isn't currently here?

[Let us know by clicking here.](#)

Londonwide LMCs Ltd accepts no liability or responsibility for individuals failing to register their practice correctly or at all, or for any action taken by CQC or any other body against individuals and/or providers that have used this guidance.

Care Quality Commission (CQC)

All primary medical services (including GP Practices) needed to be registered with CQC under the Health and Social Care Act 2008 by April 2013. The registration process began in July 2012. All NHS primary medical services working under one of the following contracts or agreements must register:

General Medical Services (GMS)

Personal Medical Services (PMS)

Alternative Provider Medical Services (APMS)

NHS Act 2006 Section 3 (contracts with the Secretary of State)

With just a month to go until registration begins, we hope all practices are turning their attention to this process. We would encourage all practices to book their registration slot as soon as possible - The December intake is already fully booked and November is likely to be filled soon. If you delay booking your slot you may find yourself with limited choice and less time to prepare for registration.

Following our successful events on CQC in July, we have put together a pack of materials to help guide practices through this process. These include:

FAQs

Quick reference guide

Registration timetable

CQC Presentation

Essential Reading

Practices are strongly advised to ensure that at least one member of staff is familiar with the entire CQC process and has knowledge of the regulated activities and what compliance means. This member of staff should ensure that all practice staff are familiar with an overview of what CQC registration means for the practice.

It is extremely important that at least one person from the practice reads the following documents as a minimum before filling in the application form for CQC registration:

BMA Guidance “CQC registration – what you need to know” May 2012 (two documents: 49 pages and 40 pages)

CQC Guidance “Completing your application – quick tips” (one document: six pages)

CQC Guidance “Providers of NHS general practice and other primary medical services: An overview of registration with CQC” February 2012 (one document: 28 pages)

CQC Guidance “Registration under the Health and Social Care Act 2008: Quick reference guide to regulated activities by service type, Guidance for providers” December 2011 (one document: 5 pages)

CQC Guidance “Registration under the Health and Social Care Act 2008: The scope of registration” December 2011 (one document: 63 pages)

CQC Guidance “Guidance about compliance, Essential standards of quality and safety: What providers should do to comply with the section 20 regulations of the Health and Social Care Act 2008” March 2010 (one document: 278 pages)

Best Practice

We would like to keep practices up to date with practical hints and tips and items of best practice during the CQC registration period and beyond, when CQC will be monitoring practices from April 2013. Please contact us with your stories, advice or questions.

Are you part of the CQC pilot in London? If you are willing to share your experience please let us know so that we can feed back on outcomes to all practices.

Contact us by email GPSupport@lmc.org.uk

Please note: The information contained here should be treated and used as guidance only. You should consider the individual circumstances of your provider(s) on all occasions before making any declarations.

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CQC guidance on registering for flu and Covid-19 vaccination programmes(03 Sep 2021)

CQC guidance on registration: Flu and Covid-19 vaccination arrangements was updated on 3 September 2021.

The guidance states that providers may deliver flu, and potential coronavirus (Covid-19) vaccinations, in a...[Read more »](#)

CQC - notifications(28 Jan 2019)

Download the LMC presentation on notifications [here](#).

...[Read more »](#)

CQC - CQC presentations(21 Jan 2019)

Download the LMC presentation on hot topics for the CQC inspection here.

[Read more »](#)

CQC - registered managers(21 Jan 2019)

Registered managers guidance will be available soon.

[Read more »](#)

CQC - fit person interview(21 Jan 2019)

Download the LMC presentation on the fit person interview here.

[Read more »](#)