



Londonwide LMCs

The professional voice of London general practice

The Health Care Support Worker Training Programme

In October 2015 Londonwide LMCs launched the General Practice HCSW Training Programme. The course is designed for Health Care Support Workers (HCSWs) new to general practice and aims to provide the Care Certificate Standards along with a broad understanding of the HCSWs role in a general practice setting. The course will provide a basic understanding of how to carry out tasks related to their role competently.

Upon successful completion of the four month course, students will receive the Care Certificate Standards and a Certificate of Completion.

The HCSW Training Programme is a blended learning programme which is composed of 10 online units delivered through a dedicated learning hub, two taught days (currently being delivered via Zoom) which complement the online units, a practice-based competency document which allows maximum transfer of theory to practice. Students will have four months to complete all components.

The programme is taught by experienced practice nurse educators and students are supported through the programme by course tutors and the Programme Manager. The learning hub contains a forum where students can network and support each other.

The 10 online units are:

Working in General Practice as a Health Care Support Worker

Professional Issues

Infection Control

Clinical Skills Training

Long-term Conditions

Health Promotion

Safeguarding

Administration of Medicine

Wound Care

Emergency Situations

Entry Requirements:

Be employed or have placement time within a practice with an appropriate contract/agreement. Be supported within the practice by being given time to attend both taught days. Be supported within the practice by being assigned an experienced practice nurse who can mentor and sign off the competency document.

The cost of the programme is £650 + VAT.

If you would like to book on to the programme or have any questions please visit Londonwide LMCs' learning hub or contact the Programme Manager on nursetraining@lmc.org.uk.