## Indicator ACC-01, Investment and Impact Fund 2021/22

### **Background and Purpose**

In 2021/22, the Network Contract Directed Enhanced Service (DES) Investment and Impact Fund (IIF) includes indicator ACC-01, under which PCNs are able to earn 27 points if they provide "Confirmation that, by 30 June, all practices in the PCN have mapped all active appointment slot types to the new set of national appointment categories, and are complying with the August 2020 guidance on recording of appointments". The Network Contract DES also stipulates (Annex C, paragraph C7.1.c) that commissioners must make payments to PCNs in respect of ACC-01 achievement "as soon as practicable after 30 June 2021, and by 30 September 2021 at the latest." IIF Guidance 2021/22 notes (p.15) that data in respect of ACC-01 will be obtained via manual submission by PCNs to commissioners and that "Full details including value of payment [will] be provided to PCNs and commissioners in advance of 30 June."

The purpose of this note is to:

- 1. Communicate a change in the deadline for:
  - Make manual submissions to commissioners confirming compliance with the conditions required by IIF indicator ACC-01, from 30 June to 31 July 2021.
  - Commissioners to make payments to PCNs in respect of ACC-01 achievement, from 30 September to 31 October 2021.
- 2. Set out the procedure that commissioners should follow to:
  - Receive manual submissions from PCNs in respect of achievement for IIF indicator ACC-01.
  - Pay PCNs who have earnt Achievement Points in respect of ACC-01.

#### Change of submission and payment deadlines for ACC-01

Some GP system suppliers have experienced unforeseen problems and delays in rollout of functionality to map slot types to the new national categories. To give all practices sufficient time to map all active slot types, NHS England & NHS Improvement (NHSEI) has decided to extend the deadline for confirmation of compliance with the requirements set out in ACC-01 by one calendar month, from 30 June to 31 July 2021.

This extension necessitates a corresponding extension of the deadline for commissioners to make payments to PCNs in respect of ACC-01 achievement, from 30 September to 31 October (while noting that commissioners should endeavour to make payments earlier wherever it is practicable to do so).

#### How to respond to problems with mapping slot types to categories

If a practice encounters problems mapping slot types to categories that they are unable to resolve through their own efforts, their first step should be to contact the helpdesk of their system supplier. Their helpdesk will be able to provide advice and guidance on how to successfully finish the mapping exercise, thus enabling their PCN to declare compliance with the requirements set out in ACC-01 (provided that all other conditions have also been met).

NHS Digital's regional Implementation and Business Change teams are also available to support practices with mapping of slot types to categories. They can be contacted at gpadibcqueries@nhs.net

#### Procedure for collecting data in respect of ACC-01

Commissioners should use the pro forma at the end of this note to receive submissions from PCNs confirming that they have met the conditions set out in ACC-01. Commissioners should take steps to ensure that this pro forma is provided to all PCNs that are aligned to it, and that aligned PCNs are provided with instructions as to how to submit the pro forma, to whom, and by when.

The deadline for submission of the pro forma has been extended by one calendar month, to 11:59pm on 31 July 2021. In line with this one month extension to the submission deadline, the deadline for commissioners to make payments in respect of ACC-01 achievement has also been extended, from 30 September to 31 October (while noting that commissioners should endeavour to make payments earlier wherever it is practicable to do so).

#### Verification of achievement – impact on procedure for payment

NHS England and NHS Improvement (NHSEI) intends to perform some basic analysis after 31 July, which will be provided to commissioners to support them to make a determination as to whether PCNs have met the criteria required by ACC-01.¹ This analysis will include:

- Obtaining information from NHS Digital about each practice's progress in mapping all active slot types to the new national categories.
- Simple analysis of GP Appointment Data providing information relevant to practices' compliance with the August 2020 guidance on recording of new appointments.

NHSEI will provide commissioners with the results of its analysis by 15 September 2021, in the form of a single spreadsheet with a list of PCNs and any relevant findings. This deadline for provision of analysis has been chosen to ensure that commissioners have sufficient time to make payments in respect of ACC-01 to its PCN nominated payees in October, and in line with local payment arrangements, thus ensuring payment by the new 31 October deadline.

In deciding whether to award Achievement Points and Achievement Payments to a PCN in respect of ACC-01, commissioners are required to make a determination as to whether that PCN has satisfied the requirements of ACC-01, by considering the PCN's declaration, the results of the analysis provided by NHSEI, and any other information that the commissioner may at its discretion request or obtain to support a decision. By 15 November 2021, the commissioner must provide NHSEI with a list of aligned PCNs that earnt the Achievement Points and Achievement Payments on offer for ACC-01, by sending an email to <a href="mailto:england.gpad@nhs.net">england.gpad@nhs.net</a> with the names and ODS codes of the PCNs. To aid identification of submissions, this email should include "ACC-01 Achievement Points and Payments" in its title.

#### Amount to be paid

The Network Contract DES 2021/22 states that ACC-01 is worth 27 IIF points and that it is a binary indicator, meaning that PCNs can only earn zero points or 27 points in respect of this indicator – it is not possible to earn a number of points strictly between zero and 27 in cases of partial compliance with the conditions required by ACC-01. This implies, in particular, that PCNs cannot receive partial payments if some practices in the PCN are compliant with the conditions required by ACC-01, but

<sup>&</sup>lt;sup>1</sup> This is in accordance with paragraph 10.6.16 of the Network Contract DES, which empowers the commissioner to ask each PCN to provide any information that may reasonably be requested to demonstrate that it is entitled to each Achievement Point to which it says it is entitled.

other practices are not. In such circumstances, PCNs shall earn zero points and no money in respect of ACC-01.

The Network Contract DES 2021/22 also stipulates that ACC-01 is to be paid with a list size adjustment but no prevalence adjustment. Annex C sets out the calculation formula in such cases. For PCNs that have earned Achievement Points in respect of ACC-01, their Achievement Payment (in pounds sterling) in respect of ACC-01 will be:

- Achievement Payment = List Size Adjustment x Achievement Points x Value of an IIF Point
- Achievement Payment = (PCN list size / PCN National Average List Size) x 27 x 200

The Network Contract DES 2021/22 finally stipulates (Annex C, paragraph C8.2.c) that the list size adjustment used in respect of ACC-01 should be calculated using the official NHAIS unweighted practice list size as at 1 January 2021, combined with the ODS mapping of practices to PCNs as at 1 January 2021. Using these data sources, the PCN National Average List Size as at 1 January 2021 was 48,330. Therefore, for PCNs that have earned Achievement Points in respect of ACC-01, their Achievement Payment (in pounds sterling) in respect of ACC-01 will be:

Achievement Payment = (PCN list size / 48,330) x 27 x 200

#### **Further inquiries**

For further inquiries, please contact england.gpad@nhs.net.

# PRO FORMA SELF DECLARATION TO BE COMPLETED IN RESPECT OF 2021/22 INVESTMENT AND IMPACT FUND INDICATOR ACC-01:

"Confirmation that all practices in the PCN have mapped all active appointment slot types to the new set of national appointment categories, and are complying with the August 2020 guidance on recording of appointments"

I, [name of nominated person], on behalf of [name of PCN and location] do hereby declare that all the practice members of this PCN, namely:	
[name of pra	ctice, and location]
[name of practice, and location]	
[name of practice, and location] etc	
are,	
t	recording all appointments in general practice appointment books in accordance with the guidance 'More accurate general practice appointment data' published by NHSEI and the BMA in August 2020,
and have	
r	completed the mapping of their locally defined appointment slots to the Standard national appointment categories as set out in 'Network Contract Directed Enhanced Service – Standardised GP Appointment Categories – 2021/22'.
These data sets now form the return to NHS Digital for inclusion in the national GP Appointment Data publication.	
This confirmation is true and correct to the best of my knowledge and belief and nothing has been falsely stated.	
Signature:	
Name:	Email address:
Position:	Phone number:
Date:	
[N.B.: This date must be on or before 31 July 2021 for this declaration to satisfy the requirements of IIF indicator ACC-01.]	