

# GP RESILIENCE GUIDE TAKE CONTROL: PRACTICE FINANCE

- Future funding for practices is under increasing pressure with continuing falling investment.
- All GP contracts are subject to review and potential reduction.
- Undertake a financial health check now!

## Complete

You should complete the framework template which covers all current and potential funding streams for Income, Expenditure and Workforce that can be found on our [GP Resilience website](#).

## Compare

You should then compare your information against the framework guide that can be found on our [GP Resilience website](#).

## Identify

If your review identifies concerns or issues then you should:

- Ensure practice evidence and audit trails are clear.
- Understand how to claim and do it.
- Beware of penalties.
- Are there any payments outstanding?
- Ensure you make claims correctly, within the time frames, using the correct processes.

TAKE CONTROL

Always challenge if you think a financial mistake has been made whether they are NHSE or CCG based. Contact the LMC ([GPsupport@lmc.org.uk](mailto:GPsupport@lmc.org.uk)) for advice before discussing with any other party.

## Outstanding Payments

The responsibility for payments for GP services lies with:

- NHSE London (GMS, PMS and APMS payments)
- CCGs (local incentive schemes)
- Local Authorities (Public Health schemes)

Until payment issues are resolved you should:

- Keep accurate records at practice level of services delivered, of any correspondence and payments made to the practice.
- Keep all the evidence and reports for audit purposes of all service activity delivered by the practice that support financial claims
- Notify the NHSE, local authority (Public Health) or the CCG (whoever is responsible) of any financial concerns, issues and discrepancies.
- Contact Londonwide LMCs who will advise and take forward these concerns on the practices behalf; contact [pay@lmc.org.uk](mailto:pay@lmc.org.uk).

TAKE CONTROL

Always challenge if you think a financial mistake has been made. Do not rely on verbal information or advice – get it in writing!

TAKE CONTROL

Make sure you go to the right organisation to follow up on payments.

