

PROGRAMME

Londonwide LMCs' Annual Conference

We can work it out: powering up London's primary care workforce

- 08:00 Breakfast session
- 09:15 Welcome and Introduction from the Chair
Dr Phil Hammond *NHS Associate Specialist, Broadcaster, Journalist and former GP*
- 09:20 Meeting the London Challenge
Dr Michelle Drage *CEO, Londonwide LMCs*
- 09:40 Wider Determinants of Health
The Lord Victor Adebawale *CEO, Turning Point*
- 10:00 Silver Bullets in General Practice and Primary Care
Professor Graham Watt *Professor of General Practice and Primary Care, Glasgow University*
- 10:20 Practice Nursing Workforce for London
Dr Crystal Oldman *CEO, Queens Nursing Institute*
- 10:40 Q&A Speakers' Panel
- 11:00 Refreshments and Exhibition
- 11:30 Morning Workshops
- A.** Patient engagement / Improve your CQC rating / Preventing complaints
Aziz Pandor *Practice Business Operational Manager, Victoria Medical Centre, London*
 - B.** Understanding and improving health literacy
Professor Gill Rowlands *Chair, UK Health Literacy Group; Professor of Health Disparities, London Southbank University*
 - C.** Thrive or dive – learning how to avoid burnout through reflective play
Dr Jenny Napier *National Institute for Health Research In Practice Fellow, Queen Mary University of London, Primary Care*
 - D.** Using Technology in general practice
Dr Balachandran Aravinth *GP and Director, webGP; NHS South Kent Coast CCG*
 - E.** Looking after the homeless in general practice
Eibhlín Collins *Registered General Nurse, Cognitive Behavioural Therapist*
Dr Jasmin Malik *GP, Camden Health Improvement Clinic, London*
Dr Dana Beale *GP, Camden Health Improvement*
- 12:45 Lunch and Exhibition
- 13:45 There is no Game, Only Thirsty People
Dr Ed Diggins *GP Partner, Chair Local Federation of GP practices; CEPN; BHR Urgent & Emergency Vanguard*
- 14:05 Afternoon Workshops
- F.** The key features of successful cultures in general practice
Professor Michael West *Head of Thought Leadership and Senior Fellow, The King's Fund*
 - G.** Emotional resilience / Staff wellbeing
Dr Paquita de Zulueta *Honorary Senior Clinical Lecturer, Dept of Public Health and Primary Care, Imperial College London*
 - H.** Building the clinical team for the future
Dr Clare Etherington and Mrs Helen Finch *Primary Care Education & Training, Health Education North West London*
 - I.** Practice leadership
Mrs Alison Dalal *Practice Manager Partner, Dr Pursell & Partners*
 - J.** Joy in general practice
Dr Asiya Yunus *Associate Medical Director, Clinical Quality Lead, Healthy London Partnership and GP*
- 15:20 Tea and Exhibition
- 15:50 Expert Panel
Professor Michael West *Head of Thought Leadership and Senior Fellow, The King's Fund*
Ms Julie Belton *Strategic Operations Director, Cuckoo Lane Practice*
Dr Paquita de Zulueta *Honorary Senior Clinical Lecturer, Dept of Public Health and Primary Care, Imperial College London*
Dr Clare Gerada *Partner, Hurley Group; Medical Director, NHS Practitioner Health Programme (PHP)*
- 16:35 A Sideways Look at the NHS
Dr Phil Hammond *NHS Associate Specialist, Broadcaster, Journalist and former GP*
- 16:50 What Next for General Practice?
Dr Clare Gerada *Partner, Hurley Group; Medical Director, NHS Practitioner Health Programme (PHP)*
Dr Johann Malawana *Chair of Junior Doctors' Committee, BMA*
- 17:20 Closing Remarks
Dr Michelle Drage *CEO, Londonwide LMCs*

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