

# PROGRAMME

## Londonwide LMCs' Annual Conference

We can work it out: powering up London's primary care workforce

- 08:00 Breakfast session
- 09:15 Welcome and introduction from the Chair  
**Dr Phil Hammond** *NHS Associate Specialist, Broadcaster, Journalist and former GP*
- 09:20 Meeting the London Challenge  
**Dr Michelle Drage** *CEO, Londonwide LMCs*
- 09:40 Wider Determinants of Health  
**The Lord Victor Adebowale** *CEO, Turning Point*
- 10:00 Silver Bullets in General Practice and Primary Care  
**Professor Graham Watt** *Professor of General Practice and Primary Care, Glasgow University*
- 10:20 Practice Nursing Workforce for London  
**Dr Crystal Oldman** *CEO, Queens Nursing Institute*
- 10:40 Q&A speakers' panel
- 11:00 Refreshments and exhibition
- 11:30 Morning workshops
- A.** Patient Engagement / Improve your CQC Rating / Preventing Complaints  
**Speaker TBC**
  - B.** Understanding and improving health literacy  
**Professor Gill Rowlands** *Chair, UK Health Literacy Group; Professor of Health Disparities, London Southbank University*
  - C.** Thrive or Dive – learning how to avoid burnout through reflective play  
**Dr Jenny Napier** *National Institute for Health Research In Practice Fellow, Queen Mary University of London, Primary Care*
  - D.** Using Technology in General Practice  
**Dr Balachandran Aravinth** *GP and Director, webGP; NHS South Kent Coast CCG*
  - E.** Looking after the homeless in General Practice  
**Speaker TBC**
- 12:45 Lunch and exhibition
- 13:45 There is no game, only thirsty people  
**Dr Ed Diggins** *GP Partner, Chair Local Federation of GP practices; CEPN; BHR Urgent & Emergency Vanguard*
- Afternoon workshops
- F.** The key Features of Successful Cultures in General Practice  
**Professor Michael West** *Head of Thought Leadership and Senior Fellow, The King's Fund*
  - G.** Emotional Resilience / Staff Wellbeing  
**Dr Paquita de Zulueta** *Honorary Senior Clinical Lecturer, Dept of Public Health and Primary Care, Imperial College London*
  - H.** Building the Clinical Team for the Future  
**Dr Clare Etherington and Mrs Helen Finch** *Primary Care Education & Training, Health Education North West London*
  - I.** Practice Leadership  
**Mrs Alison Dalal** *Practice Manager Partner, Dr Pursell & Partners*
  - J.** Joy in General Practice  
**Dr Asiya Yunus** *Associate Medical Director, Clinical Quality Lead, Healthy London Partnership and GP*
- 15:20 Tea and exhibition
- 15:50 Expert panel  
**Professor Michael West** *Head of Thought Leadership and Senior Fellow, The King's Fund*  
**Ms Julie Belton** *Strategic Operations Director, Cuckoo Lane Practice*  
**Dr Paquita de Zulueta** *Honorary Senior Clinical Lecturer, Dept of Public Health and Primary Care, Imperial College London*  
**Dr Clare Gerada** *Partner, Hurley Group; Medical Director, NHS Practitioner Health Programme (PHP)*
- 16:35 Main conference close
- 17:00 Mayoral Health Hustings