

# Enfield LMC News Update – September 2017

**Chair: Dr Manish Kumar** 

# 1. Message from the LMC

Welcome to Enfield LMC's local newsletter. Enfield LMC members are continuing to work to ensure the sustainability of general practice across the borough. In particular, by ensuring that the LMC is seen as the representative body of general practice when it comes to service and contract negotiations that will impact on our practices. As part of this process we have been feeding back to the CCG at all available opportunities on the development of the Enfield Single Locally Commissioned Services (LCS) Offer. The LMC has been working to help further develop the networks/ federations across Enfield to ensure that all practices are represented fairly as this will be crucial to the success of Enfield Single LCS Offer as the CCG have made clear their intentions to only commission services from one organisation.

The LMC is continuing to raise practices' concerns regarding CCG governance arrangements and want to ensure that the CCG, as a membership organisation, meets the needs of its constituent practices. The LMC has also continued to be involved in discussions around the PMS review (see item 5 for further details); monitor plans for GP Forward View Resilience Funding within the borough and has also met with Public Health representatives to discuss sexual health services. Issues also on our radar that we will be keeping a close eye on include the evaluation of the seven-day access service and the plans for the practice outcomes dashboard.

In the coming months, we will be more actively engaging with local practices and disseminating information on the various changes, how or if they may affect local practices. The next meeting is on 5 September and if you have any items you would like to raise please contact us. The LMC is keen would like to encourage GPs to observe LMC meetings; if you are interested in attending a meeting please contact Joni Wilson-Kaye

## 2. Enfield LMC - what we are doing for you?

The LMC has identified the following priorities:

- Develop collaborative working relationships with Enfield CCG, and emerging Enfield GP collaborative groups, to ensure that CCG service and funding proposals are fit for purpose.
- Ensure there is regular LMC representation on the CCG's Transformation Group, which is where major decisions were made.
- To develop a working relationship with Public Health and HealthWatch.

#### Contents

- 1. Message from the LMC
- 2. Enfield LMC local priorities
- 3. Practice Manager Representative
- 4. Londonwide LMCs GP Support Service
- 5. PMS Contract Review
- 6. Referrals Sexual Health Clinic
- 7. NCL Sustainability and Transformation Plan (STP) Update
- 8. NHS Standard Contract 2017/18
- 9. Accessible Information Standard
- 10. NHS Property Services' Premises
- 11. Hepatitis A pre-exposure immunistations
- 12. Employing a Practice Based Pharmacist

#### **Enfield LMC members**

- Dr Manish Kumar, Chair
- Dr Timothy Fenn, Vice-Chair
- Dr Chimere Aka
- Dr Olanrewaju Durojaye
- Dr Alpesh Patel
- **Dr Richard Harris**
- Dr Sinnappoo Karthikesalingam
- Dr Ujjal Sarkar
- **Dr Phillipa Vincent**
- Vacancy, VTS Rep

Vacancy, Practice Manager Rep Lynzie Pochetty, Practice Nurse Rep

If you would like to raise any issues with the LMC or confidential matters concerning your practice, contact Joni Wilson-Kaye Joni.Wilson-Kaye@Imc.org.uk or telephone

020 3818 6254

# 3. Practice Manager Representative

Are you interested in becoming more involved with the LMC? We would particularly like to hear from a Practice Manager who would like to join the LMC to bring the views from the manager's perspective to the table. We would also welcome more input from constituents, so please contact us as below if you have any questions.

# 4. Are you struggling? Contact us at Londonwide LMCs GP Support Service

Do you feel that your practice is struggling? You can seek confidential advice and support from the Londonwide LMC's GP Support team for any individual doctor or practice in difficulty. The team offers help and guidance on all practice related matters including contracts, performance, premises, payments, mergers, retirements and partnerships. Particularly if you are thinking about resigning your contract, taking 24-hour retirement or merging with another practice, please get in touch with one of the team for expert, tailor made advice. It's much easier to save contracts from the start! Contact the team on: <u>gpsupport@lmc.org.uk</u>.

## 5. PMS Contract Review

Enfield LMC has both PMS and GMS representatives attending the NCL PMS Review Oversight Group which has been set up to agree a set of overarching principles across the five boroughs. The Oversight Group has submitted a request to NHSE that the changes to the PMS contract should be implemented from 1 April 2018. It has also agreed in principle, a four-year transitionary period for funding changes to ensure funding is equalised across both GMS and PMS practices whilst not destabilising general practice within the borough. It has been agreed that any savings made from the PMS contract will be reinvested into general practice within the borough. Enfield CCG has not yet written a PMS plan or shared its commissioning intentions with the LMC; we will continue to reinforce the importance of sharing this information as soon as possible so that we can ensure we can feed into the process and get the best possible outcome for all practices across the borough.

# 6. Referrals – Sexual Health Clinic

In response to a number of referrals for the sexual health clinic being misdirected practices should be aware that the correct address for referral letters to the Town Clinic.

The Town Clinic, 4-5 Burleigh Way, Enfield EN2 6AE.

Alternatively, referral letters to the sexual health clinic can be sent securely via NHS.net to: <u>northmid.enfieldclinics@nhs.net</u> - Using 'contraception' in the subject line.

#### LLMC Practice Mergers Guidance

This provides a summary of some of the issues that practices need to take account of in discussions on mergers with the other practice(s) - this can be accessed <u>HERE</u>.

#### LLMC Patient Engagement Project

Londonwide LMCs Patient Engagement Project team conducted a patient engagement survey on experiences of patient participation groups (PPGs).

The results for the Patient Engagement Survey can be found <u>HERE.</u>

It is a contractual requirement to have a

PPG. For more information on the Patient Engagement Project, please email.

Further resources relating to the Patient Engagement Project can be found <u>HERE</u>.

# 7. NCL Sustainability and Transformation Plan (STP) Update

Helen Petterson, in her role as NCL STP convener, is due to meet with the NCL LMC Chairs and Vice-Chairs and key members of her team in the Autumn to discuss how the LMCs and the STP team can work together; Noreen Dowd will be representing Enfield in this team. The NCL STP will now be known as North London Partners in Health and Care; a website has been set up with the latest copy of the <u>plan</u>.

## 8. NHS Standard Contract 2017/18

The GPC has secured further changes to the NHS standard hospital contract for 2017/19 which should help to alleviate some of the pressures faced by general practice. GPC has updated its <u>suite of templates</u> which also incorporates the April 2016 changes in the <u>NHS</u> <u>England standard hospital contract</u>.

# 9. Accessible Information Standard

Since 31 July 2016 all GP practices had to be fully compliant with all aspects of the Accessible Information Standards.

The Accessible Information Standard aims to ensure that people who have a disability or sensory impairment receive information that can be accessible and understood. Any organisation that provides NHS or adult social care will need to implement these standards and compliance with the accessible information standard SCCI1605 (set out in section 250 the Health and Social Care Act).

The standard requires organisations to:

- Ask people if they have any information or communication needs and find out how to meet those needs.
- Record those needs clearly.
- Highlight or flag the person's file or notes so that it is clear they have the information or communications needs.
- Share people's information and communication needs with other providers of NHS and adult social care, when they have consent to do so.
- Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.

For further information see either the Londonwide article on this or in the BMA document <u>'Focus on the Accessible Information Standard for GP practices in England'</u> as well as FAQs.

National Diabetes Audit Whilst most practices are already taking part in this annual audit,

please remember that from July 2017 all practices will be contractually required to allow collection of data relating to the NDA.

#### FGM

The current GMC guidance and fact sheet are <u>here</u>.

# **10. NHS Property Services' Premises**

The BMA has written to practices in response to its questionnaire on issues faced by practices in NHS Property Services' premises. For details of the full letter and further guidance from the BMA for practices still encountering problems please <u>click here</u>.

# 11. Hepatitis A pre-exposure immunisations

We have received <u>updated guidance from Public Health England</u> which provides new advice for GPs for the outbreak of hepatitis A in men who have sex with men (MSM). It provides an information on the outbreak and new advice for GPs including:

- Changes to NaTHNaC recommendations for Hepatitis A vaccine for other countries.
- Alternative vaccine options for Hepatitis A vaccines to mitigate effects of supply constraints.

GUM clinics have received advice via a letter from the British Association for Sexual Health and HIV (BASHH) and BHIVA.

# 12. Employing a Practice-based Pharmacist

The Local Pharmaceutical Committee (LPC) is aware that many GPs would like to take on a Practice-based Pharmacist and are asking for help, guidance and support regarding the recruitment and employment process. The LPC is aware of one GP who paid a consultancy firm to help them out.

The LPC would like to advise practices that it is happy to be their first port of call. The LPC represents Community Pharmacists across 9 London boroughs; the team includes pharmacists with GP Practice and Medicine Management experience. They can offer free advice regarding job descriptions, on how to recruit and employ the right pharmacist to support/ alleviate workload for your practice, so that GPs can deliver high quality care for their patients. Please contact them on: group@middlesexpharmacy.org or 0208 492 0592/ 0692.

# The following Londonwide LMCs' training events are scheduled, for further information see <u>here</u>

Communication and Customer Service 9.00am to 12.30pm Thursday 5 October 2017

Effective Medical Chaperoning in General Practice 9.00am to 12.30pm Thursday 2 November 2017

Introduction to Medical Terminology 9.00am to 4.00pm Wednesday 13 December 2017

<u>Contact us</u> Enfield Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square, LONDON WC1H, 9LG. <u>www.lmc.org.uk</u>

The next Enfield LMC meeting takes place on Tuesday 5 September 2017.

Enfield LMC Team Dr Manish Kumar – Enfield LMC Chair Dr Vicky Weeks - Medical Director/LMC Secretary Greg Cairns - Director of Primary Care Strategy Sarah Martyn - Assistant Director of Primary Care Strategy Joni Wilson-Kaye - Committee Liaison Executive