

Welcome to Securing practice finances An easy guide to year end closure and managing future finances



Introductions

- Chair for the day Dr Adam Jenkins
- Londonwide LMCs' team
- Workshop speakers
- Market place exhibitors



Format of today's workshop

- Londonwide LMCs Overview of the current Londonwide landscape
- GP State of Emergency
- GP practice finance overview
- PH NHSEL Immunisations and vaccinations
- NHSEL Premises
- PCSE (Capita) update
- Q&A panel



Today's aims

- Provide information and signposting
- Practical support
- Answer questions & queries
- Provide follow up FAQ guide
- RESOURCE PACK accessible through the online evaluation sheet



Londonwide LMCs' current view of the landscape

- Overarching financial constraints of the system
- STP development and weakening of CCGs
- GP Five Year Forward View
- PMS contract review and GMS equalisation
- Workforce and workload pressure
- Practice mergers, closures and list dispersals



Five Year Forward View

"Over the next five years the NHS will invest more in primary care, while stabilising core funding for general practice nationally over the next two years..."

Published October 2014



Decreased GP funding

Over the past decade, costs of running practices has risen 2.3% and GP earnings have fallen by 16%.



The impact on practices

- GP financial crisis less funding more expenses
- Recruitment less clinical and administrative staff
- Teamwork teams under increasing pressure
- Environment little support to improve buildings
- Over regulation CQC preparation
- IT new systems v old systems
- Lack of investment in education and development of practice staff



PMS review

- Starting points variable
- Current status is variable
 - South sector completed
 - NW most plans assured and offers being prepared
 - NE all assured and contract offers agreed or in process
 - NC commissioning intentions agreed in 4/5; contract offers agreed 2/5
- Assurance process
- Contract offers
- PMS / GMS FAQs and finance guides



Challenges of the review

- Service specifications
- Decommissioning of services
- "Wraparound" contract
- Financial and workload implications
- Mitigating losses transition
- Clarity of communications
- Deadlines!



Workforce and workload

- Conducted five workforce surveys at six-month intervals
- Practice responses are essential
 - 49% of responding practices had one or more vacancies
 - 37% had a GP retiring in the next three years (May 2017)
- Data varies from area to area.
- LMCs communicate the message on workforce and manage potential risks



Practice mergers, closures and list dispersals

- Increased practice mergers in the last year
- Increased practice closures
- Significant impacts of CQC visits
- List dispersals and impact on neighbouring practices
- GP support case load increased



What's the LMC doing

We continually fight on your behalf at all levels to protect the good things and try and stop the bad.



Overall aim

Support practices and avoid practice de-stabilisation



April 2016 - GPs in London and across the country declare a #GPStateofEmergency





#GPStateOfEmergency

GPs in London and across the country declare a #GPStateOfEmergency.

Patients risk losing their GPs unless pressures on general practice are dramatically eased.

General practice is at breaking point. **That's not safe for patients or staff.**

Visit www.GPSOE.org.uk for emergency resources that will help you through this.

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April 2016



GP STATE OF



#GPStateofEmergency

The story so far



The state of emergency continues

Increasing patient numbers







Decreasing funding





Decreasing GP numbers









What we have done

Published emergency guidance for practice teams

GP STATE OF EMERGENCY RESOURCES Emergency Guidance





What we have done

Published template letters for practice teams

Letter Templates

These letter templates are designed to save you time when responding to frequent requests.

Letter to hospital provider regarding discharge of patients after missed appointment

Response to secondary care work transfer

Letter for request to complete non-contractual administrative task

Letter to area team regarding delay to information request or payment

Letter to CCG regarding inappropriate workload transfer

Letter to return mis-directed mail

Firearms certificate

Template response for missed appointment - BMA Quality First

Template response for delayed discharge summaries - BMA Quality First

Template response for delayed clinic letters - BMA Quality First

Template response for follow-up of results and investigations - BMA Quality First

Response to requests for post-operative checks

Response to requests for post-operative checks

Response to requests to follow up investigations performed in other settings

Response to requests for work absence sick notes for less than seven days

Suggested letter to schools regarding requests for verification for school children sickness absence

Letter to empower practices to refuse to take on more shared care work

Template letter for practices to send to hospitals regarding contractual actions

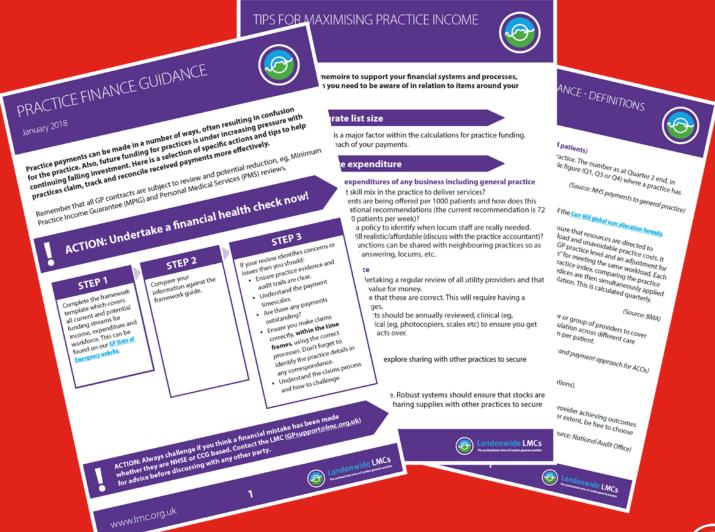
Template response for onward referral - BMA Quality First

Template response for provision of medication following discharge - BMA Quality First

Template letter from practices to CCG, informing them of the breach by the provider - BMA Quality First



What we have done





Engagement

- Site visits 16,673
- Page views 50,772
- New users 11,876
- Downloads 16,242



What's next?

- A new and improved dedicated resource website
- Working with patients to get the message across
- Further engagement with MPs and local councillors
- Continued focus providing support to practices



LMC elections

- This year every LMC seat is up for election
- Any GP working in one of the 27 London boroughs we represent may be nominated for election regardless of their contractual status
- We welcome nominations from those GPs who are underrepresented on current LMCs
- Serving on your LMC can be a worthwhile and rewarding role

