

KCW and H&F LMC News Update

February 2018

Chair: Dr Paul O'Reilly

1. Get ready now for the General Data Protection Regulation (GDPR)

Data protection law changes in 2018. Practices need to be ready for the General Data Protection Regulation (GDPR), which comes into force on 25 May 2018.

NHS guidance on what practices need to do is [expected to be issued next month](#), but there are some helpful resources you can use now to get ready. These are listed below:

- [Changes to data protection legislation: why this matters to you](#) (NHS Digital)
- [Frequently asked questions](#) (NHS Digital)
- [GDPR webinar](#) (NHS Digital)
- [Guidance for the health sector](#) (Information Commissioners Office (ICO))
- [Getting ready for the GDPR](#) (ICO)

We will keep you updated on developments.

2. LMC Elections 2018

Would you like to be an advocate for general practice?

This summer every seat on all our LMCs is up for election. We look forward to welcoming representation from all GPs including partners, employed, locum, new entrants and trainees. Have a look at our website page to [find out more](#)

3. Primary Care Support England (PCSE) service failures – compensation claims

Services provided by PCSE (through Capita since September 2015) have been an ongoing source of frustration to practices with issues ranging from delays in the transfer of medical records to tardy processing of pension contributions and GP payments. Where practices or individual GPs have suffered loss as a result of failings in these services, they are entitled to be compensated. See the BMA website [for how to claim](#) and click on 'case escalation for practice payments or losses'.

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KCW & H&F LMC

Dr Anil Joshi
Dr Mohammed Ali
Dr Hilary King
Dr Elizabeth Sinclair
Dr William Squier
Dr Krishan Aggarwal (V. Chair)
Dr Neveen Rady
Dr Dennis Abadi
Dr Anouska Hari (V. Chair)
Dr Paul O'Reilly (Chair)
Dr Georgina Neve
Dr Mark Sweeney

Hammersmith and Fulham
Dr Seth Dassanayake (Chair)
Dr David Mummery (Chair)
Dr Raja Dandapat
Dr Marini Edwards
Dr Kyla Cranmer (V.Chair)

To contact the Chair or any committee members please contact the [LLMC office](#).

Visit www.GPSOE.org.uk to help you through this state of emergency

- Letter templates
- Guidance
- Posters

4. Local authority reports and letters reimbursement under collaborative arrangements

Dr Elliott Singer, Medical Director at Londonwide LMCs, recently wrote to the local authorities (LAs) in the 27 London boroughs covered by Londonwide LMCs to raise the issue of practices not being reimbursed for work done for LAs in the fields of education, social services and public health. Practices have an obligation to do this work under 'collaborative arrangements', but it is not part of their NHS contract and therefore needs to be resourced by the LA requesting a report, letters, etc. Template letters and forms for practices can be downloaded here:

- [Letter and invoice template to Local Authority regarding requests for Collaborative Arrangement payments safeguarding](#)
- [Letter and invoice template to Local Authority regarding requests for Collaborative Arrangement payments](#)

Background on GPs and LAs' obligations under collaborative arrangements can be found in [this newsletter item from 2017](#). Please see the [LLMC website](#) for more information.

5. LMC buying group

A new Londonwide LMCs' buying group has been launched for our practices in London.

To ensure that your practice can get access to the best offers and additional discounts specially agreed for Londonwide LMCs' buying group members, we would like to invite your practice to register for this new service giving you access to preferential services. To register, please [click here](#).

6. Training opportunities for practice staff

Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams. Please see the list of upcoming events [here](#)

Salaried and sessional GPs

Read the BMA sessional GPs newsletter [here](#)

Read Dr Krishan Aggarwal's blog - Capita and the NHS pension fiasco – what is going on?Part 6. [here](#).

Extended hours DES

The 2017/18 changes to the GP contract included the condition that meant practices who regularly close for a half day, on a weekly basis, will not ordinarily qualify to deliver the Extended Hours DES. The LLMC article below provides advice on what practices need to do to satisfy the requirements of being 'open' and [qualify to deliver the DES](#).

Contact us

KCW and H&F Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square LONDON WC1H, 9HX. Tel: 0207 387 2034 Fax: 0207 383 7442

www.lmc.org.uk The next KCW and H&F LMC meeting takes place on **13 February**.

KCW and H&F LMC Team

Dr Paul O'Reilly – LMC Chair

[Jane Betts](#) - Director of Primary Care Strategy

[Lesley Williams](#) - Assistant Director of Primary Care Strategy

[James Winstanley](#) - Committee Liaison Executive

[LLMC Communications](#) - Media enquiries

[GP Support](#) – For advice and support