

Brent LMC News Update

May/June 2018

Chair: Dr Prakash Chatlani

1. LMC Elections 2018 – Nomination open

Nomination packs were sent out on 30 April 2018 and the deadline for nominations is 5.00pm on Friday 1 June 2018.

This year every LMC seat is up for election.

We want any GP working within Brent to stand for election, regardless of their contractual status. We particularly welcome nominations from those GPs who are under-represented.

Please consider standing for election and visit our dedicated election website at www.ersvotes.com/londonwidelmcs to complete your nomination form. The website also includes information on [roles and responsibilities for LMC members](#) and a helpful '[frequently asked questions](#)' document. Further information on the elections is available by contacting our elections team at lmcelections@lmc.org.uk.

2. ERS – paper switch off

From 1 October eRS will be the only route for GP to Consultant-led first outpatient appointments, as part of the Standard Contract 2018/2019.

However, Trusts have staggered paper switch-off dates before October 2018 after which they will return all non-eRS referrals including those sent by email. (Please note this does not apply to diagnostics and community referrals.)

NHS England has issued [new guidance for managing referrals](#) including a list of FAQs which address issues such as two week wait referrals.

If you are having issues regarding training and support in the lead up to Trust switch off dates, or around availability of online appointments please contact your CCG IT lead in the first instance. If they are unable to resolve these in a timely manner, please make your [LMC aware](#).

3. BMA Guidance on working with online providers

BMA has published guidance for GPs who are thinking about working for an online provider, whether in the NHS or privately which broadly covers what you need to consider before engaging with online providers. Download it [here](#).

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Brent LMC

Dr Amanda Craig
Dr Milind Bhatt
Dr Prakash Chatlani (Chair)
Dr Jahan Mahmoodi (Vice Chair)
Dr Nisheeth Rajpal
Dr Neeta Ghosh-Chowdhury
Dr Etheldreda Kong
Dr Ashwin Patel
Dr Shazia Siddiqi
Liane Irish (Practice Nurse Observer)
Shahla Jamal (Practice manager observer)

To contact the Chair, any committee members or the Secretary please contact the [LLMC office](#).

Visit www.GPSOE.org.uk to help you through this state of emergency

- Letter templates
- Guidance
- Posters

4. GDPR – latest news

The General Data Protection Regulation (GDPR) comes into force on 25 May 2018. We have produced a round-up of a significant amount of guidance to help you with integrating GDPR compliance into your practice systems.

- The Information Commissioner's Office (ICO) has just updated their website section on the [right to be informed](#)
- The ICO has produced an FAQs web page for [small health sector bodies](#), a video on [data protection for small healthcare organisations](#), and offers an [advice service for small organisations](#).
- The BMA has a [dedicated GDPR web page](#) and NHS Digital has produced a [suite of GDPR resources](#).
- The Information Governance Alliance (IGA) guidance document called '[the key points for GPs](#)'
- Dr Paul Cundy, a London GP and the General Practitioners Committee (GPC) IT Lead, produces a GDPR blog. Read and subscribe [here](#).

5. Responding to online comments about your practice

LLMC has published advice for practices on how to respond to online comments about their practice. Regarding negative comments, practices are advised to carefully consider how they wish to deal with them. A prompt response inviting the person who made the comment to contact the practice to discuss their views is a powerful reputation management tactic and a useful defence against an unfair comment. Although some practices prefer to ignore comments, this can backfire – it can look as if the practice doesn't listen or care about how the practice may be perceived. It is also a missed opportunity to point out all the good things you are doing. As it is free advertising, turn it on its head and use it. After all, if a comment was made in person in the surgery, they wouldn't be ignored.

Read the full article [here](#).

Training opportunities for practice staff

Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams. Please see the list of upcoming events [here](#)

Increase Your Effectiveness

[Wednesday 13 June 2018](#)

Places are still available at this full day seminar (six hours) which will help you to explore key evidence, use a skills framework for improving consultations, engage you in practical exercises to improve your skills, practice the identification and labelling of specific skills and rehearse the "best buy" skills that increase effectiveness and reduce medico-legal and clinical risk.

Londonwide LMCs' Buying Group

To ensure that your practice can get access to the best offers and additional discounts specially agreed for Londonwide LMCs' buying group members, register [here](#).

Contact us

Brent Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square LONDON WC1H, 9HX. www.lmc.org.uk The next Brent LMC meeting takes place on 7 June.

Brent LMC Team

Dr Prakash Chatlani – Brent LMC Chair

Hannah Theodorou – Associate Medical Director

Jane Betts - Director of Primary Care Strategy

Lesley Williams - Assistant Director of Primary Care Strategy

James Winstanley - Committee Liaison Executive

Communications - Media enquiries

GP Support – For advice and support

Disclaimer: This publication is written for health care professionals in Brent and information may not be appropriate for use elsewhere. Editorial comments do not necessarily represent the views of the LMC.