

City and Hackney LMC News

Chair: Dr Fiona Sanders

November 2016



Word from the LMC, Dr Ben Molyneux – Vice Chair

Welcome to the November LMC newsletter. As ever, local services are changing and below you will find some details about the Sustainability and Transformation Plan for North East London. I am representing City and Hackney LMC for this piece of work so if you have any questions or comments please get in touch via the LLMC office.

The LMC recently agreed its action plan for the coming year, and engagement with constituents was highlighted as an area for improvement. Particularly we are hoping to build better links with newly qualified GPs and would encourage anyone (at any stage in their career) interested in the LMC to speak with Fiona or myself, and attend one of our meetings as an observer. It's an opportunity to provide support and representation on local issues affecting C&H GPs, and to get a better understanding about what's happening in and around primary care.

Your New LMC

Following the LMC elections which took place in the summer your new LMC is made up of the following members:

- Dr Nicholas Brewer
- Dr Lucy Carter
- Dr Tessa Katz
- Dr Ravindra Kumar
- Dr Cliton Marks
- Dr Ben Molyneux (Vice Chair)
- Dr Fiona Sanders (Chair)
- Dr Suresh Tibrewal

Co-opted Members

- Dr Reshma Shah (GP Registrar)
- Dr Rajiv Wijesuriya (GP Registrar)

Observers

- Jane Haile, Practice Manager
- Colin Jacobs, Practice Manager

You will find information on the LMC including an up-to-date list of LMC members on the Londonwide LMCs [website](#). To get in touch with any of your representatives please contact Joni Wilson-Kaye, at the office on 020 3818 6254 or [Joni Wilson-Kaye](#)

LMC Membership – Newly Qualified GPs

City and Hackney LMC are looking to co-opt a newly qualified GP to join the committee. You will be expected to bring issues affecting your colleagues in general practice in lines with the [roles and responsibilities](#).

If you are looking for a new opportunity to be involved in the politics of general practice in City and Hackney, or more information, please contact [Joni Wilson-Kaye](#).

GP State of Emergency

Work is ongoing to develop a range of resources for practice use during this period of crisis. You will find the website includes information on how to handle DNAs (Did not attend) and DWP appeals, prescribing guidance and advice on shared care protocols along with a number of letter templates.

A presentation has been developed for use at your PPG, providing information from a patient perspective on how services are affected, the pressures faced by general practice and the reality behind the government messages publicised in the media around funding and resources.

All of this information, along with other resources for practices to use can be found at www.gpsoe.org.uk. Please feedback to Londonwide LMCs on what other resources you would find useful for your practice to: GPSOE@lmc.org.uk.

Londonwide LMCs Patient Engagement Project

Londonwide LMCs unique role as the professional voice of London general practice gives us the opportunity to make the case for patient engagement as a key priority for the survival of local practices facing the current extremely challenging financial and policy context.

Londonwide LMCs new Patient Engagement Project is actively contributing to our wider programme of work in supporting practices' sustainability, including GPSoE as noted above.

The project promotes patient engagement as integral to high quality, sustainable general practice. Working in effective partnership with patients can improve service delivery and outcomes and when patients, GPs and their teams work together on common concerns they represent a formidable force in this time of organisational and financial upheaval and uncertainty.

Practices involved in the development of the Patient Engagement Project include those which can – and do - work collaboratively with patients to help shape services and secure the future of their practice. Practices are also telling us that overcoming barriers to active and inclusive patient engagement can be a significant challenge. The project is committed to supporting practices' work with their patients to meet that challenge and is currently focusing on developing a delivery programme to support practice work with patients to develop active and effective Patient Participation Groups (PPGs).

If you would like further information on the project please mail patientengage@lmc.org.uk

GP Forward View (GPFV) Funding Update

The GPFV identified a number of funding streams to ensure firstly the stabilisation of general practice and future provider development as part of a wider sustainability and transformation agenda. It is important

that this funding is used for the purpose for which it was intended and LMCs will provide assurance at every level of the process by which GPFV funding will be used. This will include involvement in and assurance of locally produced CCG plans.

NEL Sustainability and Transformation Plan (STP)

The seven CCGs in North East London have formed one STP Board. The STP will be reviewing a number of key areas, some of which affect general practice, with the intention of transforming services to provide long term stability for the provision of healthcare in NE London.

The six LMCs across North East London have formed a working group who will meet with representatives from the STP Board to ensure the views of general practice are taken into consideration in the planning process. Each LMC will have a representative who will be the point of contact ensuring that they are representing the views and concerns of general practice within their borough and will also lead and support on a workstream within the overall project. The details can be found below:

Workstream	Lead	Second
Primary Care	Dr Jackie Applebee (Tower Hamlets LMC)	Dr Anne Baldwin (Barking and Havering LMC)
Mental Health	Dr Lise Hertel (Newham LMC)	Dr Mike Grenville (Waltham Forest LMC)
Planned Care (specifically around work we are planning looking at opportunities for clinical productivity)	Dr Anne Baldwin (Barking and Havering LMC)	Dr Ben Molyneux (City and Hackney LMC)
Maternity	Dr Mike Grenville (Waltham Forest LMC)	Dr Lise Hertel (Newham LMC)
Medicines Optimisation	Dr Terry John (Waltham Forest LMC)	Dr Jackie Applebee
Infrastructure (Estates)	Dr Najib Seedat (Redbridge LMC)	Dr Mike Grenville (Waltham Forest LMC)
Technology	Dr Ben Molyneux (City and Hackney LMC)	Dr Najib Seedat (Redbridge LMC)

The LMC will keep you updated on key developments within the STP and how these may affect practices.

CQC Regulatory Fees Consultation

CQC are currently undertaking a consultation on the fees to be charged for 2017/18. The full consultation document can be found by [clicking here](#). Full details can be found at the end of the document on how to return your comments which need to be submitted by noon on Wednesday 11 January 2017.

Accessible Information Standard

The [Accessible Information Standard](#) aims to ensure that people who have a disability or sensory impairment receive information that can be accessible and understood. Any organisation that provides NHS or adult social care will need to implement these standards and compliance with the accessible information standard SCC11605 (set out in section 250 the Health and Social Care Act).

Since 31 July 2016 GP practices were expected to be fully compliant with all aspects of the standards.

Commissioning organisations, whilst not required to implement the standards themselves, must support compliance by organisations from which they commission services. [The guidance sets](#) out that this could be done by, for example, incentivisation and performance management arrangements. Non-compliant organisations are advised that they lay themselves open to risk of complaints and investigation.

The standard requires organisations to:

- Ask people if they have any information or communication needs, and find out how to meet those needs.
- Record those needs clearly.
- Highlight or flag the person's file or notes so that it is clear that they have the information or communications needs.
- Share people's information and communication needs with other providers of NHS and adult social care, when they have consent to do so.
- Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.

Practices do not need to trawl retrospectively through the notes to identify patient needs, but do need to start identifying now how the notes should be marked to identify patient need or what the patient should be asked. This should include obtaining consent for sharing this information with other services, when a new patient registers or opportunistically when they contact the practice. Issues around staff training also need to be addressed, as the processes that practices adopt will likely be checked at Care Quality Commission visits.

Further information is available in the BMA document ['Focus on the Accessible Information Standard for GP practices in England'](#) as well as [FAQs](#).

FGM – Updated GMC Guidance

The GMC has updated its guidance and fact sheet on FGM [click here to read the latest documents](#).

LEAD Events

Our subsidiary company, Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams. The Learning Education and Development (LEAD) events are run on a not for profit basis to keep costs to practices to a minimum.

The LEAD events team is always keen to hear what training is really needed on the ground, so please do get in touch with any ideas you have by emailing lead@lmc.org.uk. We would like to hear from you.

Click here to find further information on [LEAD events](#).

Contact us

City and Hackney LMC, Londonwide LMCs, Tavistock House South, Tavistock Square, London, WC1H 9LG

Web: <http://www.lmc.org.uk>

The next City and Hackney Meeting takes place on **1 February**

Forthcoming LMC Meeting Dates - 2017

Wednesday 5 April

Wednesday 4 October

Wednesday 7 June

Wednesday 6 December

Wednesday 2 August

City and Hackney LMC Team

Dr Fiona Sanders – LMC Chair

Dr Elliott Singer – LMC Secretary

Greg Cairns – Director of Primary Care Strategy

Sarah Martyn – Assistant Director of Primary Care Strategy

Joni Wilson-Kaye – Committee Liaison Executive

For all City and Hackney LMC enquiries, please contact: Joni Wilson-Kaye, Committee Liaison Executive – joni.wilson-kaye@lmc.org.uk // 020 3818 6254

Disclaimer: This publication is written for healthcare professionals in City and Hackney and information may not be appropriate for use elsewhere. Editorial comments do not necessarily represent the views of the LMC.