



Ealing LMC News Update

October 2015

Chair: Dr Sidhartha Datta

LMC Secretary: Dr Eleanor Scott

1. LMC briefing meeting – including how to prepare for a CQC visit

Invitation to a LMC Briefing for all practices

Ealing and Hammersmith & Fulham GPs and Practice Managers are invited to an LMC briefing which will include a presentation on 'How to prepare for your CQC visit' and other current issues.

Date: Thursday 12 November 2015

Time: 1-2.30 pm (lunch from 12.30 pm)

Venue: To be confirmed

A sandwich lunch will be provided.

Confirm your attendance and any special dietary requirements to Marie Vassallo by email (marie.vassallo@lmc.org.uk) or phone on 0203 818 6257.

2. Improving communications from secondary care providers

Communications from hospital consultants

Practices have reported GPs have been receiving test results from Ealing Hospital Out Patients' Department in their inboxes without instructions from the consultant on next steps to be taken. The CCG has agreed to investigate this.

Misdirected mail from Systm1

Practices also report that they are receiving patient test results from Systm1 for patients not registered with them. The CCG are following this up.

3. CQC – Change in approach to inspections

From October 2015, every CCG will have an allocated inspector who will carry out the majority of inspections in that area and the inspections will be scheduled throughout the year. Practices will still receive two weeks' notice of their inspection. This will help inspectors to form a positive relationship with the practices they inspect and lead to an improvement in the way their inspection team work with commissioners.

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Ealing LMC

Dr Sid Datta (Chair)
Dr Suk Shergill (Vice Chair)
Mohammed Alzarrad
Dr Ramesh Bhatt
Dr Sonali Bose
Dr Arim Ismail
Dr Adam Jenkins (EHH Chair)
Dr Pawn Narhlya
Dr ParamJeet Sandhu
Dr Soe Myat Yin

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4. LMC update on NWL Whole Systems Integrated Care (WSIC) ISA

Londonwide LMCs understand that GP practices have been sent a WSIC ISA (Whole Systems Integrated Care Information Sharing Agreement) to sign by their CCGs. This was not agreed with Londonwide LMCs before it was sent out by CCGs and creates risk for practices. Londonwide LMCs have held a constructive meeting with the NWL WSIC Informatics Lead and agreed a new updated agreement that will be sent to practices shortly, with a statement from Londonwide LMCs.

What should practices do now?

- **Please do not sign** the version you have been sent – wait for the final version that will be accompanied by a LMC statement to give you reassurance that this is the final ‘safe’ version.
- **If you have already signed** – the current version does not give adequate protection to practices. You will need to sign the new version when it arrives, and discard the current version.

You should receive the new version and accompanying statement shortly.

At the Annual Conference of LMCs in May, LMCs tasked GPC with developing a national data sharing agreement.

Problems with the Coroner’s Office?

Hounslow practices have reported delays in the responsiveness of the West London Coroner’s Office. GP leads from LMCs have met the Senior Coroner, and are taking the issues up with the Local Authority responsible.

Patients’ families who have experienced unreasonable delays in holding an inquest or receiving a reply to calls or correspondence should complain in the first instance to the coroner concerned. If still dissatisfied practices may advise them to write to the Judicial Complaints Investigation Office (JCIO) at

inbox@jcio.gsi.gov.uk

Fax: 020 7073 4725

Tel: 020 7073 4719

Contact us

Ealing Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square LONDON WC1H, 9LG. Tel: 020 3818 6222 Fax: 0207 383 7442 www.lmc.org.uk

*The next meeting of Ealing, Hammersmith & Hounslow LMC takes place on **4 Nov 2015***

Ealing LMC is a sub-committee of Ealing, Hammersmith & Hounslow LMC.

Ealing LMC Team

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Dr Eleanor Scott - LMC Secretary

[Jane Betts](#) - Director of Primary Care Strategy

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