

# Harrow LMC News Update

March 2017

Chair: Dr Fergus McCloghry

LMC Secretary: Dr Eleanor Scott

## Contents

1. EMIS ISA
2. PCSE/Capita
3. Helpline
4. Training

## 1. LMC advice on the updated Harrow EMIS ISA

You will know from the CCG that the Harrow EMIS ISA has been amended to extend the sharing of the full medical record beyond networked/federated GP practices to sharing with numerous additional health and social service care providers giving direct care to the patient.

This extension of data sharing is a significant variation on the old EMIS ISA so GP colleagues **will need to sign up again to the new version** if you are in agreement with its terms and purpose.

Colleagues are reminded that your CCGs are **not** providing any indemnification to GPs or your staff to mitigate against legal action taken by a patient for alleged breach of confidentiality under these ISAs therefore: -

- Practices are strongly advised to take reasonable steps to inform patients that their full medical records will be shared with relevant health and social care providers for the purpose of giving direct patient care only
- To this end, practices are therefore strongly advised to ensure that a fair processing notice is displayed in a public place in the practice building and that patient leaflets and the practice website all contain copies of the notice so that patients will be aware that all data stored in their electronic medical records will be shared with relevant health and social care providers in accordance with data protection legislation and guidance for the purpose of direct care only.

**Please note** - The fair processing notice must mention that patients do have a right to decline the sharing of all or part of their electronically stored medical records. Practices are therefore advised: -

- To have/put in place a process to enable patients to discuss any concerns and preferences.
- That reference to this process is clearly made in the fair processing notice.

## 2. PCSE/Capita issues

Harrow LMC is aware that significant concerns have been raised with the PCSE service provided by Capita. Although this is a national issue the LMC is keeping a close eye on the issues affecting practices locally and remind all practices to contact GP Support [gpsupport@lmc.org.uk](mailto:gpsupport@lmc.org.uk) if they are facing significant financial loss because of these issues. KCW LMC Vice Chair and GPC Sessional GP Subcommittee Vice Chair Dr Krishan Aggarwal provides an update on the Capita and NHSE Pensions issues in his blog [here](#) that sessional and salaried GPs will find useful. PCSE contact details here <http://pcse.england.nhs.uk/contact/>

## Harrow LMC members

Dr Mark Levy  
Dr Chaand Nagpaul (Vice Chair)  
Dr Azeem Nizamuddin  
Dr Fergus McCloghry (Chair)  
Dr Nizar Merali  
Dr Noreen Ryan (Vice Chair)  
Dr Amit Shah  
Dr Meenakshi Thakur  
Dr Ali Dhankot

Harrow LMC members can be contacted via the [LLMC office](#).

## Recent developments

Harrow CCG held a secret ballot at the GP Forum meeting on Wednesday 15<sup>th</sup> February on whether to proceed with its application to move to level 3 delegated commissioning. The majority of the membership voted in favour therefore the CCG will now work on the due diligence and transition planning work required for this move.

### 3. Harrow Council - Introducing Helpline

Harrow Council run a 24 hour Helpline Community Alarm service to support vulnerable people and those with life limiting conditions to live more independently and safely. The service enables people to call a Helpline Adviser at the Civic Centre should they fall, feel unwell, need reassurance or require emergency services. It is a valuable service that is well regarded by the 9,000 people who currently use it.

Helpline provides support to users of the service and their families, by being responsive and thereby giving greater peace of mind that those who may need help are never more than a button press away from receiving it. The service also enables users to stay living at home independently for longer. There are several products within the range that can help with a variety of conditions including an alarm pendant, fall detectors, bed, chair and epilepsy sensors, medication prompts and key safes. If you would like more information on Helpline, and how benefit you or somebody you know, please contact the council on 0208 861 3242 or email [helpline@harrow.gov.uk](mailto:helpline@harrow.gov.uk).

### 4. Training opportunities for practice staff

Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams. The Learning Education and Development (LEAD) events that LEL run are well received, have a great reputation and are run on a not for profit basis to keep costs to practices to a minimum. Please see the list of upcoming events:

- GP Pensions 9.00am to 12.00pm Thursday 23 March 2017
- Professional and Practice issues for HCAs and APs 9.30am to 1.00pm Wednesday 3 May 2017
- Medical Terminology 9.00am to 1.30pm Wednesday 21 June 2017

Visit [www.GPSOE.org.uk](http://www.GPSOE.org.uk) to help you through this state of emergency

### [LMC Latest News](#)

### [GPC news](#)

### *Premises – Service Charges advice*

Practices are advised to have a clear understanding of what your service charges entail. It is important that you have a detailed breakdown of each element of the service charges, what apportionment of space they relate to and whether this is correct for the space your practice occupies or uses.

If you are having difficulty obtaining an adequate explanation on service charges or if NHSPS are insisting on you paying without a detailed breakdown, contact the LMC GP Support team for wholly impartial and confidential advice.

[gpsupport@lmc.org.uk](mailto:gpsupport@lmc.org.uk)

### *LLMC Practice mergers guidance*

This guidance is to make GPs and their practices aware of what needs to be taken into account when considering a merger with another practice (or practices).

It is a summary of some basic issues that practices need to be aware of and address in their exploratory discussions with the other practice(s).

Access it [here](#).

#### [Contact us](#)

Harrow Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square LONDON WC1H, 9HX. Tel: 0207 387 2034 Fax: 0207 383 7442, [www.lmc.org.uk](http://www.lmc.org.uk) The next Harrow LMC meeting takes place on **24 April**

#### [Harrow LMC Team](#)

[Dr Fergus McCloghry](#) - Harrow LMC Chair

[Dr Eleanor Scott](#) - LMC Secretary

[Jane Betts](#) - Director of Primary Care Strategy

[Lesley Williams](#) - Assistant Director of Primary Care Strategy

[James Winstanley](#) - Committee Liaison Executive

[Katherine Buchanan](#) - Communications and PR Officer (Media enquiries)

[GP Support](#) – For advice and support