

# Harrow LMC News Update

December 2018

*Chair: Dr Meena Thakur*

*LMC Secretary: Dr Eleanor Scott*

## 1. NHS 111 in-hours direct booking in NWL

Practices will have received a communication from Harrow CCG regarding a NWL project that would enable patients calling 111 to be seen in their own practice during opening hours, where clinically appropriate.

The CCG recognise that the setting aside of appointments for 111 re-direction is not a contractual requirement. The CCG has also confirmed that practice participation in this project is not linked to their eligibility to apply for any future enhanced services wraparound contract. The LMC will engage further with the CCG as this project develops.

Although 111 re-direction is not a current contractual requirement, practices may want to consider what practical steps need to be taken in preparation for any future obligations.

## 2. Updated Capita/PCSE claims guidance

Primary Care Support England (PCSE), also known as Capita, have been responsible for the delivery of NHS England's primary care support services since September 2015.

GPs and LMCs identified serious issues with the service from the outset, with patient safety, GP workload and GP finances being affected.

Talks between the BMA, NHS England and PCSE began in a bid to raise these issues, to act quickly to resolve them and to give GPs and their practices confidence in the services PCSE provide. However, services are still falling short of what is acceptable.

<https://www.bma.org.uk/collective-voice/committees/general-practitioners-committee/gpc-current-issues/capita-service-failure>

## 3. HCA Home Visits – check your indemnity cover

If your HCA does an extended role that includes home visits for INR checks, diabetes checks and flu vaccinations your practice should check they are included in your indemnity cover. It has come to light recently that some Medical Defence Organisations do NOT include HCAs doing such roles within their corporate practice package. Other MDOs do provide cover under certain conditions. Check out the terms of your cover.

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## Harrow LMC members

Dr Chaand Nagpaul (co-Vice Chair)

Dr Azeem Nizamuddin

Dr Nizar Merali

Dr Noreen Ryan (co-Vice Chair)

Dr Meenakshi Thakur (Chair)

Dr Anjum Zaidi

Harrow LMC members can be contacted via the [LLMC office](#).

## Visit

[www.GPSOE.org.uk](http://www.GPSOE.org.uk)  
to help you through  
this state of  
emergency

## 4. Check CCG data against practice data with regard to immunisation targets

Practices are advised to check data presented to them by CCGs with regard to levels of service provision, especially in relation to PMS/GMS premiums. In particular, CCG immunisation levels data should be checked against practices' own records.

Practices were advised to use the 6-in-1 vaccine when stocks of 5-in-1 were in short supply, but this substitution has not always been recognised when CCGs were compiling their data. It is important that practices flag any discrepancies between their own recorded data and CCG data in order to prevent underpayment.

The data CCGs use comes from Public Health England, who are modifying the search parameters used to gather it in order to capture the 6-in-1 use by practices. Once this is done we are expecting the data with CCGs to be retrospectively updated to reflect accurate figures.

## 5. Training opportunities for practice staff – January 2019

Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams. See the full list [here](#).

### Clinical correspondence Part 1 – An introduction to the Rationale Behind Clinical Correspondence

Date: Wednesday 16 January 2019

Audience: Lead GPs, Practice Managers, Lead Administrators overseeing clinical correspondence

Presenters: Dr Jay Verma, Dr Sukin Natarajan and Dr Tariq Fazal, Data Care Solutions

### Clinical correspondence Part 2 – An Introduction to the Processes of Clinical Correspondence

Date: Wednesday 23 January 2019

Audience: Practice Managers, lead administrators and administrators overseeing clinical correspondence

Presenters: Dr Jay Verma, Dr Sukin Natarajan, Dr Tariq Fazal

### Active Signposting in General Practice: Leading your Team

Date: Wednesday 30 January 2019

Audience: Practice Managers, Deputy Practice Managers and GPs

Presenters: Phil Mardlin, Clarimed Training Ltd

## November 2018 premises update

Read the latest LLMC premises update [here](#) including:

- LMC support with Premises Issues
- Occupancy Agreement Letters
- London policy for financial assistance with service charges and premises running costs
- Transitional funding
- Service charges

### [Contact us](#)

Harrow Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square LONDON WC1H, 9HX. Tel: 0207 387 2034 Fax: 0207 383 7442, [www.lmc.org.uk](http://www.lmc.org.uk) The next Harrow LMC meeting takes place on **18 February 2018**

### [Harrow LMC Team](#)

[Dr Meena Thakur](#) - Harrow LMC Chair

[Dr Eleanor Scott](#) - LMC Secretary

[Jane Betts](#) - Director of Primary Care Strategy

[Lesley Williams](#) - Assistant Director of Primary Care Strategy

[James Winstanley](#) - Committee Liaison Executive

[Communications](#) - Communications and PR (Media enquiries)

[GP Support](#) – For confidential advice and support