

Hillingdon LMC News Update

March 2017

Chair: Dr Mitch Garsin

LMC Secretary: Dr Eleanor Scott

1. Strategic issues – what’s going on

Delegated commissioning

Hillingdon practices voted for the CCG to take on delegated commissioning for primary care medical services from April. However, your LMC, working with your CCG, will continue to represent your interests as providers as before.

PMS Review

The pause on the PMS contract review has been lifted and the process has restarted. The CCG will lead the process and be consulting with the LMC. We will keep you informed of the latest developments as they occur.

2. Your LMC buddy – getting connected

Your LMC ‘buddy’ is a named member of the LMC who looks out for your interests and you can get in touch with, as and when. Look out for the current list of buddies which will be sent out to your practice in the next few days. Or drop a line to [the LMC office](#) and we will put you directly in touch.

Your ‘buddy’ provides a direct link between a GP or practice to ensure direct 2-way communication for contact, news and views from your borough LMC, and ensures that the GP and practice views are represented to the LMC.

For support with specific issues relating to your contract, practice or premises, contact Londonwide LMCs’ GP support team on GPSupport@lmc.org.uk for confidential advice.

3. Premises – service charges

Many practices have been hit recently by a steep rise in service charges.

If you are having difficulty obtaining adequate information on your service charges, or if you would like support in challenging your invoice, contact the LMC GP Support team for confidential advice and assistance on gpsupport@lmc.org.uk

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Your LMC team

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Dr Satesh Sehdev
Dr Venothan Suri
Dr Sarika Shah
Dr Vanessa Sivam
Gillian Tobin, PM

4. Removing violent patients – do you know how?

NHS England have issued an update recently on the arrangements for the immediate removal of violent patients:- 'In the first instance, you should call Primary Care Support England (PCSE) on Telephone number 01772 221444 giving them the necessary details to initiate the removal. This should be followed up by completing the attached [form](#), as soon as possible, and return it to pcse.immediateremovals@nhs.net. PCSE will then make all the necessary arrangements for the removal and allocation of the patient to the relevant violent patient care provider in your borough.'

5. Transfer of medical records – problems?

Some issues with Capita /PCSE have now been resolved but it is not clear whether the transfer of the medical records of new patients is now running smoothly. If you are still experiencing problems, please let the [LMC office](#) know, so we can gauge the extent of the issue and take it up with Capita.

6. Sessional GPs –

- Get connected, stay in touch.
A networking and briefing meeting was held on 31 January for locum, salaried and sessional GPs in NW London, and was lively and well attended. The event, organised by sessional GPs from the LMC, aimed to empower sessional GPs to take control of their future by understanding what the current changes in the health service and general practice mean for them. Don't miss out on future events. Join the circulation list by sending your email address to the LMC [office](#).
- Questions about pension issues – and Capita
Find answers do your questions in these useful [Q&As](#) from the BMA's GPC. Alternatively contact Primary Care Services at <http://pcse.england.nhs.uk/contact/>

PIP letters

Requests from patients for letters from their GP to support Personal Independence Payment (PIP) claims are not an NHS service and GPs are within their rights to refuse to provide this or to charge. But to support patients in this vulnerable group, GPs may prefer to print out recent consultant letters for their patients to support their applications.

[GPC Newsletter](#)

[LMC Latest News](#)

Practice

resources are

available at www.GPSOE.org.uk to help you through this state of emergency

- Letter templates
- Guidance
- Posters

[Contact us](#)

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The next meeting of Hillingdon LMC is on 18 April 2017

[Hillingdon LMC Team](#)

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[Dr Eleanor Scott](#) - LMC Secretary

[Jane Betts](#) - Director of Primary Care Strategy

[Lesley Williams](#) - Assistant Director of Primary Care Strategy

[Esther Bennett](#) - Committee Liaison Executive

[Katherine Buchanan](#) - Communications and PR Officer (Media enquiries)

[GP Support](#) – For advice and support

Disclaimer: This publication is written for health care professionals in Hillingdon and information may not be appropriate for use elsewhere. Editorial comments do not necessarily represent the views of the LMC.