

KCW and H&F LMC News Update

November/December 2016

Chair: Dr Paul O'Reilly

LMC Secretary: Dr Katie Bramall-Stainer

1. KCW LMC inaugural meeting – 2016/2017

KCW LMC met in October for its inaugural meeting to discuss new ways of working, local LMC priorities and to elect its Chair and Vice Chair. Dr Paul O'Reilly was elected Chair and Dr Anouska Hari and Dr Krishan Aggarwal were elected Joint Vice Chair. The Committee agreed to co-opt Dr Georgina Neve as the VTS trainee representative.

The committee addressed key strategic developments in KCW and NWL including NWL CCGs proposal to move to delegated commissioning and the Sustainability and Transformation Plan (see strategic updates below). The Committee looks forward to engaging with GPs and practice teams in KCW and representing your interests over the upcoming year.

2. PCSE/Capita

KCW LMC has been made aware of significant concerns with the PCSE service provided by Capita in KCW:

- Delays in Open Exeter log ins for new practice staff. No contact details for PCSE staff responsible.
- Delays and errors in rent reimbursements resulting in financial disadvantage for practices and partners. No contact details of person responsible at PCSE or NHSE or where responsibility lies.
- Delays in registering patients resulting in loss of payment to practices and clinical risks for GPs in seeing patients without medial notes.
- Errors in pensions administration – pensions not accruing properly and not being topped up.
- Errors in payments including no payments and over payments.

Although this is a national issue the LMC is keeping a close eye on the issues affecting practices locally and remind all practices to contact GP Support if they are facing significant financial loss as a result of these issues. PCSE contact details: <http://pcse.england.nhs.uk/contact/>

3. New Londonwide LMCs Patient Engagement Project

Londonwide LMCs new Patient Engagement Project promotes patient engagement as integral to high quality, sustainable general practice. Practices involved in the development of the Patient Engagement Project include those which can – and do - work collaboratively with patients to help shape services and secure the future of their practice. The project is committed to supporting practices' work with their patients to meet that challenge and is currently focussing on developing a delivery programme to support practice work with patients to develop active and effective Patient Participation Groups (PPGs). patientengage@lmc.org.uk

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KCW & H&F LMC

Dr Anil Joshi
Dr Mohammed Ali
Dr Hilary King
Dr Elizabeth Sinclair
Dr William Squier
Dr Krishan Aggarwal (V. Chair)
Dr Neveen Rady
Dr Dennis Abadi
Dr Anouska Hari (V. Chair)
Dr Matthew Johnson
Dr Paul O'Reilly (Chair)
Dr Georgina Neve

Hammersmith and Fulham
Dr Seth Dassanayake (Chair)
Dr David Mummery (Chair)
Dr Raja Dandapat
Dr Marini Edwards
Dr George Moses
Dr Kyla Furness (V.Chair)

To contact the Chair or any committee members please contact the [LLMC office](#).

4. Strategic issues and resources update

Current developments

- Delegated commissioning – On Friday 4 November NWL LMC Chairs wrote to all practices in KCW & HF and NWL with important LMC advice on the CCG consultation process for level 3 fully delegated commissioning. The letter included a factsheet and a guide on the key issues. [Read it here](#).
- NHSE NWL has since indicated their wish to allow NWL CCGs to apply for delegated commissioning by the national deadline of 5 December and seek a local retrospective mandate from member practices in early 2017. NWL LMC Chairs have sought legal advice, which is that this may not be legal according to the current national [application form](#) and [process](#). Therefore NWL LMC Chairs have asked NHSE for an amended proforma and written reassurance that the amended process will allow CCGs to withdraw their application should members subsequently vote 'No'. This is still awaited.
- Sustainability and Transformation Plans - Read the latest version of the plan [here](#)

Current strategic documents

- [NWL Sustainability and Transformation Plan](#)
- [GP Forward View](#) - The General Practice Forward View, published by NHSE in April 2016, sets out a plan, to stabilise and transform general practice.

Resources

[LLMC GP State of emergency and resilience resources](#) - including templates, resilience guides and posters.

[BMA Standard Hospital Contract Guidance](#) - templates to provide practices and LMCs with resources to hold both CCGs and hospital trusts to account to implement contractual changes. Includes templates which can be imported into Emis Web or SystmOne.

5. Training opportunities for practice staff

Learning Education and Development (LEAD) events are well received, have a great reputation and are run on a not for profit basis to keep costs to practices to a minimum.

- Business Health Check - Is your practice as productive as it could be? 9.00am to 4.30pm Thursday 24 November 2016
- Medical Terminology Workshop 9.00am to 1.00pm Thursday 1 December 2016

New LLMC Practice mergers guidance

This guidance is to make GPs and their practices aware of what needs to be taken into account when considering a merger with another practice (or practices). It is a summary of some basic issues that practices need to be aware of and address in their exploratory discussions with the other practice(s). Access it [here](#).

New Patient Online toolkit for GP practices

The [toolkit to help GP practices promote online services to patients](#), helps GPs promote online services for specifically ordering repeat prescriptions, booking appointments and viewing medical records. Any queries can be sent to england.patient-online@nhs.net.

[LLMC latest news](#)

[Contact us](#)

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www.lmc.org.uk *The next KCW and H&F LMC meeting takes place on **13 December***

[KCW and H&F LMC Team](#)

Dr Paul O'Reilly – LMC Chair

Dr Katie Bramall-Stainer – LMC Secretary/Medical Director

Jane Betts - Director of Primary Care Strategy

Lesley Williams - Assistant Director of Primary Care Strategy

James Winstanley - Committee Liaison Executive

Katherine Buchanan - Communications and PR Officer (Media enquiries)

[GP Support](#) – For advice and support

Disclaimer: This publication is written for health care professionals in KCW and H&F and information may not be appropriate for use elsewhere. Editorial comments do not necessarily represent the views of the LMC.