

KCW and H&F LMC News Update

May 2018

Chair: Dr Paul O'Reilly

1. LMC Elections 2018 – Nomination open

Nomination packs were sent out on 30 April 2018 and the deadline for nominations is 5.00pm on Friday 1 June 2018.

This year every LMC seat is up for election.

We want any GP working within KCW or H&F to stand for election, regardless of their contractual status. We particularly welcome nominations from those GPs who are under-represented.

Please consider standing for election and visit our dedicated election website at www.ersvotes.com/londonwidelmcs to complete your nomination form. The website also includes information on [roles and responsibilities for LMC members](#) and a helpful '[frequently asked questions](#)' document. Further information on the elections is available by contacting our elections team at lmcelections@lmc.org.uk.

If you are interested in standing for election and want to know more, we are holding a networking event on **Tuesday 22 May**, at Londonwide LMCs' offices in Tavistock Square. Please email Marie Vassallo marie.vassallo@lmc.org.uk if you would like to attend.

2. GDPR – latest news

The General Data Protection Regulation (GDPR) comes into force on 25 May 2018. We have produced a round-up of a significant amount of guidance to help you with integrating GDPR compliance into your practice systems.

- The Information Commissioner's Office (ICO) has just updated their website section on the [right to be informed](#)
- The ICO has produced an FAQs web page for [small health sector bodies](#), a video on [data protection for small healthcare organisations](#), and offers an [advice service for small organisations](#).
- The BMA has a [dedicated GDPR web page](#) and NHS Digital has produced a [suite of GDPR resources](#).
- The Information Governance Alliance (IGA) guidance document called '[the key points for GPs](#)'
- Dr Paul Cundy, a London GP and the General Practitioners Committee (GPC) IT Lead, produces a GDPR blog. Read and subscribe [here](#).

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KCW & H&F LMC

Dr Anil Joshi
Dr Mohammed Ali
Dr Hilary King
Dr Elizabeth Sinclair
Dr William Squier
Dr Krishan Aggarwal (V. Chair)
Dr Neveen Rady
Dr Dennis Abadi
Dr Anouska Hari (V. Chair)
Dr Paul O'Reilly (Chair)
Dr Georgina Neve
Dr Mark Sweeney

Hammersmith and Fulham
Dr Seth Dassanayake (Chair)
Dr David Mummery (Chair)
Dr Raja Dandapat
Dr Marini Edwards
Dr Kyla Cranmer (V.Chair)

To contact the Chair or any committee members please contact the [LLMC office](#).

Visit www.GPSOE.org.uk to help you through this state of emergency

- Letter templates
- Guidance
- Posters

3. LMC advice on SystmOne instant messaging service

In January 2009, TPP released new functionality to SystmOne allowing users to send instant messages to any other member of staff logged on to SystmOne at their organisation. This means that staff members can be alerted to something without their consultation being interrupted. Instant Messaging is intended to be used for quick, non-clinical messages that don't require an audit trail. However, unlike EMIS, SystmOne messages cannot be deleted and remain permanently accessible. EMIS instant messages can be deleted, but a permanent record remains that a user has deleted a message.

The LMC has received concerns that clinical and non-clinical practice staff may be using this service inappropriately, including for patient level information. Please note that under the GDPR (General Data Protection Regulation), if patients request their medical record they should also be able to request any communications about them. Using instant messaging for patient level information creates the following risks:

- medico-legal issues
- performance management
- CQC/NHSE issues
- governance implications
- GDPR implications

Please ensure that all practice staff are aware of these risks and are using this service appropriately.

4. ERS – paper switch off

From 1 October eRS will be the only route for GP to Consultant-led first outpatient appointments, as part of the Standard Contract 2018/2019. However, Trusts have staggered paper switch-off dates before October 2018 after which they will return all non-eRS referrals including those sent by email. (Please note this does not apply to diagnostics and community referrals.) NHS England has issued [new guidance for managing referrals](#) including a list of FAQs which address issues such as two week wait referrals. If you are having issues regarding training and support in the lead up to Trust switch off dates, or around availability of online appointments please contact your CCG IT lead in the first instance. If they are unable to resolve these in a timely manner, please make your [LMC aware](#).

Salaried and sessional GPs

Read the BMA sessional GPs newsletter [here](#)

Read a Dr Krishan Aggarwals blog – Pensions, where are we? [here](#).

BMA Guidance on working with online providers

BMA has published guidance for GPs who are thinking about working for an online provider, whether in the NHS or privately which broadly covers what you need to consider before engaging with online providers. Download it [here](#).

Londonwide LMCs' Buying Group

To ensure that your practice can get access to the best offers and additional discounts specially agreed for Londonwide LMCs' buying group members, register [here](#).

Contact us

KCW and H&F Local Medical Committee, Londonwide LMCs, Tavistock House, Tavistock Square LONDON WC1H, 9HX. Tel: 0207 387 2034 Fax: 0207 383 7442
www.lmc.org.uk The next KCW and H&F LMC meeting takes place on **12 June**.

KCW and H&F LMC Team

Dr Paul O'Reilly – LMC Chair

Dr Hannah Theodorou – Associate Medical Director

Jane Betts - Director of Primary Care Strategy

Lesley Williams - Assistant Director of Primary Care Strategy

James Winstanley - Committee Liaison Executive

LLMC Communications - Media enquiries

GP Support – For advice and support