

## **London Sexual Health Transformation Programme**

Update October 2016

Welcome to the October briefing from the London Sexual Health Transformation Programme. We are now in a very busy and intense phase of the programme, with a lot of activity linked to the procurements going on behind the scenes. The core team want to thank everyone who is working so hard to progress these elements. At present we are a little restricted in what we can say and how much we can engage due to procurement rules, but all of the activity going on is an essential part of the process to put in place key parts of the transformed sexual health system.

### **The Case for Change**

The programme board and core group continue to test all decisions and against the case for change originally agreed. We are working hard to remain focused on the key drivers that led to the setting up of the collaborative programme in 2014.

Those key drivers remain:

- The need for sexual health services in London is significantly higher than the rest of the country, and continues to increase
- The noticeable variations in access and activity across boroughs, with residents from across London accessing services in central London
- The significant advantages for London boroughs to work together to transform and commission services
- The importance of maintaining and improving strong clinical governance, safeguarding and quality assurance arrangements for commissioning open access services
- The need to respond to current and future financial challenges, and make the best use of resources available.

### **Channel Shift Group**

The channel shift group has spent the last few months discussing the new e services offering and how we can best support its successful implementation. The group has spent time talking to experts from across the field and concluded that some specialist behaviour change work will be helpful. This will inform and encourage people to use the new e service without having to go to clinics if they don't wish to. By understanding individual patients' motivations and reasons for attending, we will be able to make sure that the right people use the service and benefit from it, while also freeing up valuable clinic space for those who need a face to face appointment.

Initial discussion with some potential providers of specialist behaviour change campaigns have been very positive, with a wide variety of groups responding to a questionnaire giving ideas and expressing interest in working with us to deliver this.

All of this activity is being supported by the procurement team at Richmond. The Programme Board agreed this week to move into a tender process by the end of the month, with the successful provider starting work in December.

### **Procurement Progress**

The e services procurement is now underway. The Pre-Qualification Questionnaire stage has taken longer than we anticipated, and so we have had to adjust the timetable accordingly. PQQ Responses are now due back mid-October and the invitation to participate in negotiation tender documents will be sent to shortlisted organisations on the 20<sup>th</sup> October. Local procurements in North Central London, Outer North West London and Inner North West London are also underway.

### **Next Steps for the Programme**

The next planning phase for the programme is to start discussing closing this phase of the programme down as the ownership of the work shifts to local councils. We now need to put the right governance and implementation plans in place to enable continued effective joint partnership working across London, building on the successes to date. We are talking to colleagues about how to embed good governance and management for the new system in 17/18 and beyond, and this was discussed at the Programme Board this week. We will keep you informed and up to date on plans.

### **Sub Regional Updates**

#### **Inner North West London**

The INWL procurement is underway and is currently working through the internal processes required prior to contract award. An update will be provided in due course.

An internal communications strategy is in place and will be implemented as necessary.

#### **Outer North West London**

Procurement is now underway, with the first stage completed. PQQ's have been evaluated and successful bidders have been invited to participate in the next stage of the process.

The ITPN pack, including service specification completed and published, along with the Pricing Schedule and indicative timetable.

Action for the next few months include: responding to clarification questions, approving a contract extension, setting up an evaluation panel and developing a strategy for negotiation. We will also organise a service user presentation as part of the process.

### **North Central**

The sub-region published the tender opportunity at the end of August 2016. The service specification for NCL was reviewed and agreed by the LSHTP's Clinical Advisory Group, which includes senior independent clinical membership, and endorsed as the core specification for the programme as a whole. The deadline for submissions was 11<sup>th</sup> October. Review of submissions will be carried out for both of the lots, which cover respectively Barnet, Camden, Haringey and Islington (Lot 1) and Hackney and The City of London (Lot 2).

### **North East London**

The sub region with City and Hackney held a well-received meeting recently for out of London commissioners. This was to inform them of our commissioning intentions and the implications for their residents.

NEL held a market engagement event on the 19<sup>th</sup> October. Feedback from providers was positive. Boroughs in the sub region have now completed consultation or engagement programmes with residents on the preferred new two site model. The Oversight Group of Directors have met and agreed the procurement approach, this includes an ambition towards a shared contract management function.

The priorities for the next period are:

- Analysing and reporting on the engagement and consultation
- Finalising the contract management model
- Finalising the additional services required
- Circulating the NEL specification to the system redesign group and LSHTP CAG
- Commencing the procurement process.

### **South West London**

SWL (and Hounslow) are committed to working together as a sub-region but there are no plans for a full SWL sub-region procurement. However, Wandsworth, Merton and Richmond will be procuring an Inner SW sub regional Integrated Sexual Health Service to commence delivery in autumn 2017. These three boroughs intend to use the London E.healthcare services as the basis for the new system.

Sutton has recently procured an integrated service which commenced on 1<sup>st</sup> April 2016 and will be charging using ISHT. Croydon have entered into a Section 75 Agreement with their current provider and will continue shadowing ISHT in 2016/17. Kingston has no plans for an at scale reconfiguration of its services. Hounslow have an integrated service contract ending in 2019.

**South East London**

The GSTT public consultation on a new service model and site reduction was completed at the end of September and results that will inform the new service model to come in November

KCH are continuing to deliver a pilot of assisted 'e' triage at front door, with a similar scheme at GSTT planned to be piloted by January 2017. In addition, KCH plans to extend the 'e' triage at Beckenham Beacon in Bromley, probably in Q4.

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Please pass this briefing on to anyone who might be interested, and have a look at our website [HERE](#) or contact those named below if you have any specific questions.

The next briefing will be issued in the middle of November. If there are subjects you would like to see covered, or have any comments about the briefing, please let us know.

For further details on the Programme please contact

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