

Waltham Forest LMC News



Chair: Dr Terry John

December 2016

Word from the LMC – Dr Steve Gormley, LMC Member

I am Steve Gormley and have been a GP in Chingford for over 11 years at the Ridgeway Surgery. I have been honoured to represent my very hard working colleagues as an LMC Rep for 4 years and was delighted to be reappointed last this year for a further 2 years.

In the early days there were some relatively better times for general practice but in the last 5 years or more there has been an unprecedented and seemingly exponential increase in workload whilst there has also been persistent and worsening financial pressures. In these hard times it is vital we stand together to try and combat these issues but we must also continue to engage with our network and CCG colleagues. We strongly encourage you to actively engage with your representatives to empower us to attempt to instigate some meaningful change. My colleagues and I look forward to hearing from you.

Your New LMC

Following the LMC elections which took place in the summer your new LMC is made up of the following members:

- Dr Stephen Gormley
- Dr Michal Grenville (Vice Chair)
- Dr Nausheen Hameed
- Dr Gabriel Ivbijaro
- Dr Terry John (Chair)
- Dr Dinesh Kapoor
- Dr Sanjoy Kumar
- Dr Abdul Sheikh

Co-opted Members

- Dr Hannah Theodorou (sessional GP)
- Dr Saima Butt (VTS representative)

Observers

- Mrs Sevi Lynch, Practice Manager

You will find information on the LMC including an up-to-date list of LMC members on the Londonwide LMCs [website](#). To get in touch with any of your representatives please contact Joni Wilson-Kaye, at the office on 020 3818 6254 or [Joni Wilson-Kaye](#)

LMC Practice Nurse Representative

Waltham Forest LMC are looking for a practice nurse representative to join the committee; you will be expected to bring issues affecting nurses in general practice to the notice of the LMC and representing the views of constituent Practice Nurse colleagues in lines with [the roles and responsibilities](#)

If you are looking for a new opportunity to be involved in the politics of general practice in Waltham Forest, or more information, please contact [Joni Wilson-Kaye](#).

LMC Priorities

Following the elections in the summer we are pleased to be able to report that we have a number of new LMC members joining us. The LMC has identified its priorities for the forthcoming year which will focus on further building relationships with key stakeholders and improve the LMC's external profile. In particular, closer working links will be developed with the Federation, senior members of the CCG. The LMC is also looking at other groups and individuals to engage with such as local MPs and the Health and Well-Being Committee to ensure that the views and issues facing general practice across the borough are voiced.

The LMC will continue to work with colleagues from the CCG, Barts Health and Public Health to ensure services take into account the views of general practice. Work will be undertaken with LMC representatives and the CCG to improve the new referral form for community services, to make it easier and more relevant for practice use. Other areas that the LMC has provided feedback include the North East London Sexual Health Services Transformation Programme, the CCG's Estates Strategy and Barts Health Access Policy.

GP State of Emergency

Work is ongoing to develop a range of resources for practice use during this period of crisis. You will find the website includes information on how to handle DNAs (Did not attend) and DWP appeals, prescribing guidance and advice on shared care protocols along with a number of letter templates.

A presentation has been developed for use at your PPG, providing information from a patient perspective on how services are affected, the pressures faced by general practice and the reality behind the government messages publicised in the media around funding and resources.

All of this information, along with other resources for practices to use can be found at www.gpsoe.org.uk. Please feedback to Londonwide LMCs on what other resources you would find useful for your practice to: GPSOE@lmc.org.uk.

Londonwide LMCs Patient Engagement Project

Londonwide LMCs unique role as the professional voice of London general practice gives us the opportunity to make the case for patient engagement as a key priority for the survival of local practices facing the current extremely challenging financial and policy context.

Londonwide LMCs new Patient Engagement Project is actively contributing to our wider programme of work in supporting practices' sustainability, including GPSoE as noted above.

The project promotes patient engagement as integral to high quality, sustainable general practice. Working in effective partnership with patients can improve service delivery and outcomes and when

patients, GPs and their teams work together on common concerns they represent a formidable force in this time of organisational and financial upheaval and uncertainty.

Practices involved in the development of the Patient Engagement Project include those which can – and do - work collaboratively with patients to help shape services and secure the future of their practice. Practices are also telling us that overcoming barriers to active and inclusive patient engagement can be a significant challenge. The project is committed to supporting practices’ work with their patients to meet that challenge and is currently focusing on developing a delivery programme to support practice work with patients to develop active and effective Patient Participation Groups (PPGs).

GP Forward View (GPFV) Funding Update

The GPFV identified a number of funding streams to ensure firstly the stabilisation of general practice and future provider development as part of a wider sustainability and transformation agenda. It is important that this funding is used for the purpose for which it was intended and LMCs will provide assurance at every level of the process by which GPFV funding will be used. This will include involvement in and assurance of locally produced CCG plans.

NEL Sustainability and Transformation Plan (STP)

The seven CCGs in North East London have formed one STP Board. The STP will be reviewing a number of key areas, some of which affect general practice, with the intention of transforming services to provide long term stability for the provision of healthcare in NE London.

The six LMCs across North East London have formed a working group who will meet with representatives from the STP Board to ensure the views of general practice are taken into consideration in the planning process. Each LMC will have a representative who will be the point of contact ensuring that they are representing the views and concerns of general practice within their borough and will also lead and support on a workstream within the overall project. The details can be found below:

Workstream	Lead	Second
Primary Care	Dr Jackie Applebee (Tower Hamlets LMC)	Dr Anne Baldwin (Barking and Havering LMC)
Mental Health	Dr Lise Hertel (Newham LMC)	Dr Mike Grenville (Waltham Forest LMC)
Planned Care (specifically around work we are planning looking at opportunities for clinical productivity)	Dr Anne Baldwin (Barking and Havering LMC)	Dr Ben Molyneux (City and Hackney LMC)
Maternity	Dr Mike Grenville (Waltham Forest LMC)	Dr Lise Hertel (Newham LMC)
Medicines Optimisation	Dr Terry John (Waltham Forest LMC)	Dr Jackie Applebee
Infrastructure (Estates)	Dr Najib Seedat (Redbridge LMC)	Dr Mike Grenville (Waltham Forest LMC)
Technology	Dr Ben Molyneux (City and Hackney LMC)	Dr Najib Seedat (Redbridge LMC)

The LMC will keep you updated on key developments within the STP and how these may affect practices.

CQC Regulatory Fees Consultation

CQC are currently undertaking a consultation on the fees to be charged for 2017/18. The full consultation document can be found by [clicking here](#). Full details can be found at the end of the document on how to return your comments which need to be submitted by noon on Wednesday 11 January 2017.

Accessible Information Standard

The [Accessible Information Standard](#) aims to ensure that people who have a disability or sensory impairment receive information that can be accessible and understood. Any organisation that provides NHS or adult social care will need to implement these standards and compliance with the accessible information standard SCCI1605 (set out in section 250 the Health and Social Care Act).

Since 31 July 2016 GP practices were expected to be fully compliant with all aspects of the standards.

Commissioning organisations, whilst not required to implement the standards themselves, must support compliance by organisations from which they commission services. [The guidance sets](#) out that this could be done by, for example, incentivisation and performance management arrangements. Non-compliant organisations are advised that they lay themselves open to risk of complaints and investigation.

The standard requires organisations to:

- Ask people if they have any information or communication needs, and find out how to meet those needs.
- Record those needs clearly.
- Highlight or flag the person's file or notes so that it is clear that they have the information or communications needs.
- Share people's information and communication needs with other providers of NHS and adult social care, when they have consent to do so.
- Take steps to ensure that people receive information which they can access and understand, and receive communication support if they need it.

Practices do not need to trawl retrospectively through the notes to identify patient needs, but do need to start identifying now how the notes should be marked to identify patient need or what the patient should be asked. This should include obtaining consent for sharing this information with other services, when a new patient registers or opportunistically when they contact the practice. Issues around staff training also need to be addressed, as the processes that practices adopt will likely be checked at Care Quality Commission visits.

Further information is available in the BMA document ['Focus on the Accessible Information Standard for GP practices in England'](#) as well as [FAQs](#).

FGM – Updated GMC Guidance

The GMC has updated its guidance and fact sheet on FGM [click here to read the latest documents](#).

LEAD Events

Our subsidiary company, Londonwide Enterprise Ltd (LEL) was set up to provide affordable, high quality training and educational events for practice teams. The Learning Education and Development (LEAD) events are run on a not for profit basis to keep costs to practices to a minimum.

The LEAD events team is always keen to hear what training is really needed on the ground, so please do get in touch with any ideas you have by emailing lead@lmc.org.uk. We would like to hear from you.

Click here to find further information on [LEAD events](#).

Contact us

Waltham Forest LMC, Londonwide LMCs, Tavistock House South, Tavistock Square, London, WC1H 9LG

Tel: 020 3818 6254 Fax: 0207 383 7442 Web: <http://www.lmc.org.uk>

The next Waltham Forest LMC Meeting takes place on **12 January 2017**

LMC Meeting Dates for 2017:

Thursday 9 March

Thursday 11 May

Thursday 13 July

Thursday 14 September

Thursday 9 November

Waltham Forest LMC Team

Dr Terry John, LMC Chair

Elliott Singer, LMC Secretary

Greg Cairns, Director of Primary Care Strategy

Sarah Martyn, Assistant Director of Primary Care Strategy

Joni Wilson-Kaye – Committee Liaison Executive

For all Waltham Forest LMC enquiries, please contact Joni Wilson-Kaye, Committee Liaison Executive –
joni.wilson-kaye@lmc.org.uk // 020 3818 6254

Disclaimer: This publication is written for healthcare professionals in Waltham Forest and information may not be appropriate for use elsewhere. Editorial comments do not necessarily represent the views of the LMC.