

0-5s Immunisation Best Practice Pathway for London 2017

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Classification: Official

The NHS Commissioning Board (NHS CB) was established on 1 October 2012 as an executive non-departmental public body. Since 1 April 2013, the NHS Commissioning Board has used the name NHS England for operational purposes.

Contents

Con	Contents	
1	Introduction	. 4
2	Aim	. 4
3	Immunisation Pathway	. 5
4	Delivery Mechanism	. 6
6	Monitoring Performance	. 6
7	Evaluation of impact	. 7

1 Introduction

- This pathway has been developed following the deep dive into 0-5s immunisation rates in June 2016. One of the outcomes was to implement a best practice immunisation pathway across London.
- The overall aim is to improve coverage and uptake of 0-5 age vaccinations across London and to reduce inequalities
- London performs below national averages in COVER 0-5 data
- The target for this pathway is health professionals involved in the care of 0-5s (eg GPs, Health Visitors, Midwives, School Nurses, Practice Nurses, Community Paediatricians, Social Workers etc), immunisers and support staff

2 Aim

- To improve coverage and uptake of 0-5s immunisations in London
- To improve equity of access to 0-5s immunisations in London
- To reduce variation in uptake of 0-5s immunisations across GP practices in London
- To minimise risk to both individuals and the population from vaccine preventable diseases in London
- To reduce hospitalisations, A&E attendances and GP visits due to vaccine preventable diseases in London
- To provide clear best practice guidance to healthcare professionals, immunisers and support staff

Child Born or Child 0-5 Registers with GP



Immunisation Incomplete/Uncertain

- Refer to <u>Vaccination of individuals with</u> <u>uncertain or incomplete immunisation status</u> for advice
- Use translation services to interpret documentation where required (Child Health require documents to be in English)
- Unless there is a reliable vaccination history, assume unimmunised and follow full UK immunisation schedule. Use relevant immunisation intervals but complete within minimum possible timescale. Refer to green book for individual immunisation advice

https://www.gov.uk/government/publications/immunisation-schedule-the-green-book-chapter-11

Use WHO country specific schedules where necessary

Check Immunisation Status

- Review Child's Records (maternity records, GP records, PCHR; check with CHIS if not clear) looking specifically at Child's Immunisation History.
 - Is Immunisation History complete to date?
- Check immunisations are clearly documented in GP records, PCHR and that Child Health has been informed
- Check for any unscheduled immunisations given eg in A&E, SCBU
- Discuss importance of immunisation, schedule and how to access immunisation services and address any questions or concerns
- Use written information or translation services

Any professional linking with child's family should recommend registration with a GP and explain the importance of this

CHIS: Child Health Information
Systems

PCHR: Personal Child Health Record eg Redbook/eRedbook

Book Child in for Appointment

- Aim to book appointments at registration or at first Health Visitor/GP/Practice Nurse
- Aim to group visits together (eg HV checks with immunisations), book subsequent immunisation
 appointments in advance and give immunisations together at one appointment where possible (eg MMR and preschool
 booster)
- Consider parent/child's ability to access immunisation services and offer mutually agreeable arrangements

Attended

- Check immunisation history
- Obtain consent
- Document in PCHR, GP records and inform CHIS
- Offer appointment for next immunisation/ further immunisations
- Discuss immunisation schedule and answer any questions, providing written information if

Cancelled by Parent

- Offer new appointment within 2 weeks
- If unable to access routine clinic offer appointment at mutually convenient time/consider alternative arrangements
- Clearly document conversations and reason for cancellation
- Inform
 practice nurse or GP and

Deferred/Contraindica ted

- Reassure parent
- Reschedule new appointment on the day if necessary
- Seek advice from
 Green Book if required
 https://www.gov.uk/governmen
 t/publications/immunisation-ofindividuals-with-underlyingmedical-conditions-the-greenbook-chapter-7
- Discuss complex contraindications with GP
 Inform CHIS of
- illioilli cilis

DNA

- Contact parents within 48hrs to discuss and offer another appointment
- Consider alternative arrangements to improve access to services
- Document DNA clearly in GP records and inform CHIS
- Flag child's record
- If 3 DNA'd appointments discuss with team and inform Health.

DNR

- Check lists regularly to ensure parents have responded
- Ensure contact details up to date/still resident in area
- Start de-registration process if necessary
- Offer information or consider alternative access
- Document clearly in GP records and inform CHIS
- Flag child's record
- Discuss with team and inform Health Visitor

Consider

Vaccine refusal

- Ensure parents fully informed of vaccine preventable diseases, their child can be vaccinated at any age and no more invites will be sent until further notice
- Document refusal and conversations clearly
- Flag child's records and change consent
- Inform GP,

4 Delivery Mechanism

- This pathway will be approved, distributed and monitored by the immunisation sub-team of NHSE (London)'s Public Health Commissioning Team
- It will be distributed by the named commissioner for each CCG to all London GP Practices and each commissioner will be responsible for the distribution and for dealing with any queries during it distribution and implementation
- Measure of success:
 - o Improved uptake of 0-5s vaccinations across London
 - o Improved equality of uptake of 0-5s vaccinations across London
 - o More consistent uptake across all 0-5svaccinations
 - o Improved service provision to children and their families
 - o Improved clarity to healthcare professionals, immunisers and support staff

5 Monitoring Performance

- Quarterly CHIS COVER data and performance reports will monitor vaccination uptake
- In relation to COVER, when each quarter's results are published a dashboard rag rating of red, amber and green is utilised (these ratings were devised by the Business Intelligence Team and include significant differences and confidence intervals). The commissioner(s) of any borough with an amber or red rating will asked to submit a one/two page exception report to the Principal Advisor with explanations for the rates and proposals for improvement for the next quarter
- Performance on IMMS01 and vaccine will be monitored via the Immunisation Business Sub-group of the London Immunisation Board
- Further Deep Dive exercise within next 6 months to look at impact of the pathway

6 Evaluation of impact

- The impact of the pathway will be reviewed and evaluated within 6 months
- Feedback from service users, immunisers, healthcare professionals and support staff will help to guide any changes to the pathway
- New initiatives in driving the pathway forwards eg delivering the pathway and information in different formats and developing the pathway for other immunisation areas will be explored